Installing and Configuring Network Performance Insight
Note
Before using this information and the product it supports, read the information in “Notices” on page 107.

This edition applies to version 1.3.1.0 of IBM® Network Performance Insight® and to all subsequent releases and modifications until otherwise indicated in new editions.

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Introduction

Use this information to install and configure IBM Network Performance Insight 1.3.1.

You need to configure the system before you can start using it.

**Important:** Before you install Network Performance Insight, read the *Release Summary* that might have late-breaking information specific to your installation.

Network Performance Insight, v1.3.1 integrates with the following components of IBM Netcool Operations Insight 1.6:

- IBM Tivoli® Network Manager IP Edition for entity metric data collection and discovery
- IBM Tivoli Netcool®/OMNIbus component of IBM Netcool Operations Insight for fault management of network traffic.

Intended audience

The audience who are network administrators or network users who are responsible for installing and using the Network Performance Insight product on an enterprise network.

To install Network Performance Insight successfully, you must have a thorough understanding of the following subjects:

- Network Performance Insight 1.3.1 system
- Basic principles of network protocols and network management
- NetFlow and Cisco IP SLA concepts
- Linux administration
- Jazz® for Service Management
- IBM Tivoli Network Manager IP Edition
- IBM Tivoli Netcool/OMNIbus

Network Performance Insight architecture

IBM Network Performance Insight is a network performance monitoring system. It offers both real-time and historical trends in network performance and interactive view on the network data that helps in reduced network downtime and optimized network performance.

Network Performance Insight provides IBM Netcool Operations Insight with comprehensive IP network device performance monitoring and session traffic analysis.

The following diagram shows how data is flowing through the various components in Network Performance Insight:
Network Performance Insight services

Network Performance Insight services are running on microservice architecture that has the software application as a suite of independently deployable, small, modular services in which each service runs a unique process and communicates through a well-defined, lightweight mechanism. Currently, Network Performance Insight 1.3.1 consists of the following microservices:

Foundation services

- Dashboard
- DNS
- Event
- Manager
- Storage
- UI

Entity Metric services

- Cacti Collector
- Exporter
- Formula Service
- Entity Analytics
- SNMP Collector
- Threshold
• Tivoli Network Manager Collector

**Flow Metric services**

• Flow Analytics
• Flow Collector

For more information about these services, see their respective sections in *IBM Network Performance Insight: Product Overview*.

**Network Performance Insight additional components**

Some of the additional components that are introduced in Network Performance Insight, V1.3.1 for enhanced functions are described here:

**Technology Packs**

A set of ready-to-use Technology Packs is provided to perform second-level discovery and polling of resources to collect entity metric data. These Technology Packs can help to collect standard SNMP metrics, IP SLA metrics, and Performance Metric OOTB Device Support metrics.

For more information, see *Installing the Technology Packs* section in *Installing and Configuring IBM Network Performance Insight*.

**Network Performance Insight Dashboards**

These interactive dashboards are the built-in, JSON-based dashboards suite that can display aggregated network data from Network Performance Insight database with the help of REST API calls. It supports a combination of data from multiple data sources.

This feature provides a wide variety of dashboards for Network Operators, Network Engineers, and Network Capacity Planners. These dashboards help in pinpointing the troubled resources and general resource performance. A number of web-based configuration options are available to control the data that is displayed on the dashboards.

For more information, see *Network Performance Insight Dashboards* section in *IBM Network Performance Insight: Product Overview*.

**Note:** Networks for Operations Insight is a solution extension of Netcool Operations Insight that includes the following components and products:

• Tivoli Network Manager
• Tivoli Netcool Configuration Manager
• Network Performance Insight
• Network Health Dashboard
• Device Dashboard
• Topology Search

**Hortonworks Data Platform components**

Hortonworks Data Platform (HDP®) can be used to help process and analyze the volume, variety, and velocity of data that continually enters your organization every day. Network Performance Insight is installed as a service extension to the installed HDP® stack.

The features of HDP® that are used in Network Performance Insight:

• HDP®
• Default support for rolling upgrades for Hadoop services
• Support for long-running applications within YARN for enhanced reliability
• Spark in-memory distributed compute engine for dramatic performance increase
• Apache Ambari operational framework. Apache Ambari is an open framework for provisioning, managing, and monitoring Apache Hadoop clusters. Ambari provides an intuitive and easy-to-use Hadoop management web UI backed by its collection of tools and APIs that simplify the operation of Hadoop clusters.
• Essentially includes the following open source technologies for working with Network Performance Insight:
  – Apache Hadoop
  – Apache Kafka
  – Apache Ambari
  – Apache Spark
  – Apache ZooKeeper

  **Note:** Because Zookeeper requires a majority, it is best to use an odd number of machines. For example, with four machines ZooKeeper can handle the failure of a single machine; if two machines fail, the remaining two machines do not constitute a majority. However, with five machines ZooKeeper can handle the failure of two machines.

### Integrated products

Products that are integrated with Network Performance Insight 1.3.1:

**Cassandra**

It is available as a microservice that can be installed along with other microservices in Network Performance Insight. All the inventory metadata is stored in Cassandra.

**Jazz for Service Management**

Dashboard Application Services Hub provides visualization and dashboard services in Jazz for Service Management. It has a single console for administering IBM products and related applications. Visualization for Network Performance Insight is federated into Dashboard Application Services Hub.

**IBM Tivoli Network Manager IP Edition**

Tivoli Network Manager provides first-level device discovery and polling of some standard SNMP metrics.

**Tivoli Netcool/OMNibus component of IBM Netcool Operations Insight**

Netcool Operations Insight is powered by the fault management capabilities of IBM Tivoli Netcool/OMNibus. In Network Performance Insight, V1.3.1, Tivoli Netcool/OMNibus is an important part of the solution for monitoring the network threshold violations.

### Related information

- IBM Network Performance Insight on IBM Knowledge Center
- Hortonworks Data Platform
- HDFS Architecture
- Apache Hadoop YARN
- Apache Kafka
- Apache Zookeeper
- IBM Networks for Operations Insight

### IBM Community

Connect, learn, and share with professionals and product support technical experts who provide their perspectives and expertise.

Access the IBM Network Performance Insight community. Use IBM Community in the following ways:
• Become involved with transparent development, an ongoing, open engagement between other users and IBM developers of Tivoli products. You can access early designs, sprint demonstrations, product roadmaps, and prerelease code.
• Connect one-on-one with the experts to collaborate and network about Tivoli and the Network and Service Assurance community.
• Read blogs to benefit from the expertise and experience of others.
• Use wikis and forums to collaborate with the broader user community.

Network Performance Insight technical training

For Tivoli technical training information, see the following Network Performance Insight Training website at https://tnpmsupport.persistentsys.com/updated_trainings.

Support information

If you have a problem with your IBM Software, you want to resolve it quickly. IBM provides the following ways for you to obtain the support you need:

**Online**

**IBM Support Assistant**
The IBM Support Assistant is a free local software serviceability workbench that helps you resolve questions and problems with IBM Software products. The Support Assistant provides quick access to support-related information and serviceability tools for problem determination. To install the Support Assistant software, go to https://www.ibm.com/software/support/isa.

**Troubleshooting Guide**
For more information about resolving problems, see the problem determination information for this product.

Conventions used in this publication

Several conventions are used in this publication for special terms, actions, commands, and paths that are dependent on your operating system.

**Typeface conventions**

This publication uses the following typeface conventions:

**Bold**
- Lowercase commands and mixed case commands that are otherwise difficult to distinguish from surrounding text
- Interface controls (check boxes, push buttons, radio buttons, spin buttons, fields, folders, icons, list boxes, items inside list boxes, multicolumn lists, containers, menu choices, menu names, tabs, property sheets), labels (such as Tip:, and Operating system considerations:)
- Keywords and parameters in text

**Italic**
- Citations (examples: titles of publications, diskettes, and CDs)
- Words defined in text (example: a nonswitched line is called a point-to-point line)
- Emphasis of words and letters (words as words example: "Use the word _that_ to introduce a restrictive clause."); letters as letters example: "The LUN address must start with the letter L."
• New terms in text (except in a definition list): a view is a frame in a workspace that contains data.
  
• Variables and values you must provide: ... where myname represents....
  
**Monospace**

• Examples and code examples
• File names, programming keywords, and other elements that are difficult to distinguish from surrounding text
• Message text and prompts addressed to the user
• Text that the user must type
• Values for arguments or command options

**Bold monospace**

• Command names, and names of macros and utilities that you can type as commands
• Environment variable names in text
• Keywords
• Parameter names in text: API structure parameters, command parameters and arguments, and configuration parameters
• Process names
• Registry variable names in text
• Script names
Chapter 1. System requirements

Complete set of requirements for IBM Network Performance Insight 1.3.1.
Lists the configurations and the supported platforms and components of Network Performance Insight.
For requirements of other integrated products, see the related product documentation for them.

Related information
IBM Netcool Operations Insight: Supported products and components

Hardware requirements

Hardware specifications vary according to the size of your network and server topology that you want to use.
Network Performance Insight has the following minimum requirements that are based on the specific default functions on Linux environment in a stand-alone mode of deployment:

<table>
<thead>
<tr>
<th>Features</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Flow records collected</td>
<td>20,000 flows per second that are shared between Flow Collector and Remote Flow Collector.</td>
</tr>
<tr>
<td>Records with QoS metrics collected</td>
<td>• Number of queues = 32</td>
</tr>
<tr>
<td></td>
<td>• Number of records = 1.92 million</td>
</tr>
<tr>
<td>Records with ART metrics collected</td>
<td>24,000,000</td>
</tr>
<tr>
<td>Supported number of Interfaces</td>
<td>2000 per Flow Collector Service that is running on each Network Performance Insight node in your cluster for inbound and outbound traffic.</td>
</tr>
<tr>
<td>Supported IP SLA probes</td>
<td>1800</td>
</tr>
<tr>
<td>Note: If you want to support more IP SLA probes, see “Configuring and tuning the IP SLA probes” on page 102.</td>
<td></td>
</tr>
<tr>
<td>SNMP metrics collected and stored by Network Performance Insight</td>
<td>5,000,000 records per hour</td>
</tr>
<tr>
<td>Note: You can also set up Network Performance Insight to collect SNMP metrics alone and can be targeted to collect 100 million records per hour. For more information about this deployment, see IBM Network Performance Insight V1.3.1 Sizing Guidelines on developerWorks®.</td>
<td></td>
</tr>
<tr>
<td>SNMP metrics collected by Tivoli Network Manager and stored by Network Performance Insight.</td>
<td>20,000,000 records per hour</td>
</tr>
<tr>
<td>SNMP metrics collected by Cacti</td>
<td>22,000,000 records per hour for SNMP data, IP SLA data, and Performance Metric OOTB Support data.</td>
</tr>
</tbody>
</table>

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### Table 1. Factors that determine the Hardware requirements of Network Performance Insight (continued)

<table>
<thead>
<tr>
<th>Features</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Data retention time</td>
<td>• Flow metrics RAW data = 5 Days</td>
</tr>
<tr>
<td></td>
<td>• Flow metrics 1 min aggregated data = 1 Month</td>
</tr>
<tr>
<td></td>
<td>• Flow metrics 30 min aggregated data = 12 Months</td>
</tr>
<tr>
<td></td>
<td>• Flow metrics daily aggregated data = 12 Months</td>
</tr>
<tr>
<td></td>
<td>• DNS data = 3 Months</td>
</tr>
<tr>
<td></td>
<td>• Events data = 6 Weeks</td>
</tr>
<tr>
<td></td>
<td>• Logs = 10 Days</td>
</tr>
<tr>
<td></td>
<td>• Entity metric Threshold state data = 90 days</td>
</tr>
<tr>
<td></td>
<td>• Timeseries data = 365 Days</td>
</tr>
</tbody>
</table>

**Note:** You can collect 100,000 Flow records per second (FPS) with five Flow Collectors on separate Network Performance Insight nodes where each Flow Collector can handle 20,000 FPS from 2,000 Flow interfaces.

### Table 2. Hardware specifications for a cluster with separate Ambari server

<table>
<thead>
<tr>
<th>System</th>
<th>CPU</th>
<th>Memory</th>
<th>Hard disk</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ambari Server</td>
<td>4 Core CPU</td>
<td>8 GB RAM</td>
<td>100 GB</td>
</tr>
<tr>
<td>Network Performance Insight node</td>
<td>32 Core CPU (16 Physical Cores, 2 threads per CPU)</td>
<td>64 GB RAM 32 GB RAM swap memory</td>
<td>18 TB</td>
</tr>
</tbody>
</table>

**Note:** CPU is based on Intel Xeon E5-2640 2.00 GHz model.

### Table 3. Hardware specifications for a cluster without separate Ambari server

<table>
<thead>
<tr>
<th>System</th>
<th>CPU</th>
<th>Memory</th>
<th>Hard disk</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ambari Server and Network Performance Insight node A</td>
<td>32 Core CPU (16 Physical Cores, 2 threads per CPU)</td>
<td>64 GB RAM 32 GB RAM swap memory</td>
<td>18 TB</td>
</tr>
<tr>
<td>Network Performance Insight node B</td>
<td>32 Core CPU (16 Physical Cores, 2 threads per CPU)</td>
<td>64 GB RAM 32 GB RAM swap memory</td>
<td>18 TB</td>
</tr>
</tbody>
</table>

### Table 4. Hardware specifications for single node cluster

<table>
<thead>
<tr>
<th>System</th>
<th>CPU</th>
<th>Memory</th>
<th>Hard disk</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ambari Server and Network Performance Insight node</td>
<td>32 Core CPU (16 Physical Cores, 2 threads per CPU)</td>
<td>64 GB RAM 32 GB RAM swap memory</td>
<td>18 TB</td>
</tr>
</tbody>
</table>
Desktop Resolution
1366 x 768

Note: For best rendering of your dashboards, view them in maximized window mode.

Sizing guidelines
For more information about Network Performance Insight 1.3.1 hardware sizing guidelines, see IBM Network Performance Insight Sizing Guidelines on the IBM Developer community.

Related information
Hardware requirements for Tivoli Network Manager 4.2
ITNM 4.2 Calculator for system sizing and polled data storage
Tivoli Netcool/OMNIbus 8.1.0 - Sizing your deployment

Software requirements
The supported operating systems, modules, and third-party applications for Network Performance Insight.

Software requirements for Network Performance Insight.

<table>
<thead>
<tr>
<th>Table 5. Supported Operating System</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Operating system</strong></td>
</tr>
<tr>
<td><a href="image">redhat.png</a> RHEL</td>
</tr>
<tr>
<td>• 7.4 64-bit</td>
</tr>
<tr>
<td>• 7.6 64-bit</td>
</tr>
</tbody>
</table>

Note: Enable JavaScript and cookies.

<table>
<thead>
<tr>
<th>Table 6. Supported web browsers</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Web browsers</strong></td>
</tr>
<tr>
<td>Internet Explorer</td>
</tr>
<tr>
<td>Mozilla Firefox ESR</td>
</tr>
<tr>
<td>Google Chrome</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Table 7. Prerequisite software</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Software</strong></td>
</tr>
<tr>
<td>Hortonworks Data Platform</td>
</tr>
<tr>
<td>Ambari</td>
</tr>
<tr>
<td>Jazz for Service Management</td>
</tr>
<tr>
<td>IBM Tivoli Netcool/OMNIbus</td>
</tr>
<tr>
<td>IBM Tivoli Netcool/OMNIbus Web GUI</td>
</tr>
</tbody>
</table>
### Table 7. Prerequisite software (continued)

<table>
<thead>
<tr>
<th>Software</th>
<th>Version</th>
<th>Note:</th>
</tr>
</thead>
<tbody>
<tr>
<td>IBM Tivoli Network Manager IP Edition</td>
<td>4.2.0.6</td>
<td>Required only if you are integrating with Tivoli Network Manager.</td>
</tr>
<tr>
<td>Device Dashboard</td>
<td>1.1.0.2</td>
<td>Required only if you are integrating with Tivoli Network Manager.</td>
</tr>
<tr>
<td>Network Health Dashboard</td>
<td>4.2.0.6</td>
<td>Required only if you are integrating with Tivoli Network Manager.</td>
</tr>
<tr>
<td>Cacti</td>
<td>V0.8.8 to V1.1.36 for RHEL only</td>
<td>Required only if you are integrating with Cacti.</td>
</tr>
</tbody>
</table>

### Table 8. Bundled software

<table>
<thead>
<tr>
<th>Product</th>
<th>Version</th>
</tr>
</thead>
<tbody>
<tr>
<td>IBM Front End Toolkit</td>
<td>1.5.x</td>
</tr>
<tr>
<td>Open JDK x86_64</td>
<td>1.8.0</td>
</tr>
<tr>
<td>Kairos DB</td>
<td>1.2.0</td>
</tr>
<tr>
<td>Apache Cassandra</td>
<td>3.11.4-1</td>
</tr>
</tbody>
</table>

### Table 9. Supported hypervisors

<table>
<thead>
<tr>
<th>Hypervisors</th>
<th>Version</th>
</tr>
</thead>
<tbody>
<tr>
<td>Red Hat Enterprise Linux with KVM</td>
<td>RHEL 7.x</td>
</tr>
<tr>
<td>VMware ESXi</td>
<td>5.0</td>
</tr>
<tr>
<td></td>
<td>5.1</td>
</tr>
</tbody>
</table>

### Related information

- Product and component version matrix
- Supported versions of Web Browsers and mobile OS in DASH

### Port requirements for a typical installation

Before you install Network Performance Insight and Hortonworks Data Platform (HDP®) software, open the ports in this table to avoid any conflicts that might exist in your system.
<table>
<thead>
<tr>
<th>Service</th>
<th>User</th>
<th>Protocol</th>
<th>Port number</th>
</tr>
</thead>
</table>
| Ambari Metrics       | ams  | tcp      | 6188
|                      |      |          | 60200
|                      |      |          | 6188
|                      |      |          | 37266
|                      |      |          | 41824
|                      |      |          | 45884
|                      |      |          | 61181
|                      |      |          | 61310
| HDFS                 | hdfs | tcp      | 8010
|                      |      |          | 8020
|                      |      |          | 50010
|                      |      |          | 50070
|                      |      |          | 50075
|                      |      |          | 50090
|                      |      |          | 58042
| KAFKA                | kafka| tcp      | 6667
|                      |      |          | 8083
|                      |      |          | 39122
|                      |      |          | 56969
| Cacti Collector      | netcool| tcp    | 25568
|                      |      |          | 28910
|                      |      |          | Note: make sure to open the port numbers for MySQL and SFTP that are specified in Configuring Cacti servers section in Installing and Configuring IBM Network Performance Insight.
| Flow Collector       | netcool| tcp    | 2554
|                      |      |          | 14081
|                      |      |          | 14443
|                      |      |          | 14910
| Flow Analytics       | netcool| tcp    | 2555
|                      |      |          | 15081
|                      |      |          | 15443
|                      |      |          | 15910

System requirements 5
<table>
<thead>
<tr>
<th>Service</th>
<th>User</th>
<th>Protocol</th>
<th>Port number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dashboard</td>
<td>netcool</td>
<td>tcp</td>
<td>34443</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>34081</td>
</tr>
<tr>
<td>DNS</td>
<td>netcool</td>
<td>tcp</td>
<td>2556</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>16081</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>16443</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>16910</td>
</tr>
<tr>
<td>Event</td>
<td>netcool</td>
<td>tcp</td>
<td>2557</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>17081</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>17443</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>17910</td>
</tr>
<tr>
<td>Tivoli® Network Manager Collector</td>
<td>netcool</td>
<td>tcp</td>
<td>2558</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>18081</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>18443</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>18910</td>
</tr>
<tr>
<td>Timeseries</td>
<td>netcool</td>
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<td>Service</td>
<td>User</td>
<td>Protocol</td>
<td>Port number</td>
</tr>
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<td>tcp</td>
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<td>Kafka Schema Registry</td>
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<td>YUM Repository</td>
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<td>Service</td>
<td>User</td>
<td>Protocol</td>
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<td>Flow Exporter</td>
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<td>udp</td>
<td>4379</td>
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<tr>
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<td></td>
<td>sctp</td>
<td>4381</td>
</tr>
<tr>
<td>IP SLA Agent and SNMP</td>
<td></td>
<td>udp</td>
<td>161</td>
</tr>
<tr>
<td>Agent</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Note:** This is different from the UDP port 4379 that must be opened on Flow exporter. This UDP port must be opened on the server where IP SLA agent is available.
Chapter 2. Installing

The installation information contains the installation prerequisites, instructions for preparing to install, installing, and uninstalling the software based on your scenario.

About this task
Follow the general installation roadmap to complete required and optional steps, according to your needs.

Required microservices in different installation scenarios
Microservices that are required in different installation scenarios.

<table>
<thead>
<tr>
<th>Microservice</th>
<th>Flow and SNMP data from Tivoli Network Manager</th>
<th>Flow and SNMP data from Cacti</th>
<th>Flow data only</th>
<th>Flow data that is extended to SNMP data from Tivoli Network Manager</th>
</tr>
</thead>
<tbody>
<tr>
<td>DNS</td>
<td>YES</td>
<td>YES</td>
<td>YES</td>
<td>YES</td>
</tr>
<tr>
<td>Event</td>
<td>YES</td>
<td>YES</td>
<td>YES</td>
<td>YES</td>
</tr>
<tr>
<td>Exporter</td>
<td>YES</td>
<td>YES</td>
<td>YES</td>
<td>YES</td>
</tr>
<tr>
<td>Note: This microservice is required only if you are integrating with Predictive Insights.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Inventory</td>
<td>YES</td>
<td>YES</td>
<td>YES</td>
<td>YES</td>
</tr>
<tr>
<td>Manager</td>
<td>YES</td>
<td>YES</td>
<td>YES</td>
<td>YES</td>
</tr>
<tr>
<td>Storage</td>
<td>YES</td>
<td>YES</td>
<td>YES</td>
<td>YES</td>
</tr>
<tr>
<td>Timeseries</td>
<td>YES</td>
<td>YES</td>
<td>YES</td>
<td>YES</td>
</tr>
<tr>
<td>UI</td>
<td>YES</td>
<td>YES</td>
<td>YES</td>
<td>YES</td>
</tr>
</tbody>
</table>

Entity Metric Services

| Cacti Collector    | NO                                           | YES                           | NO             | NO                                                            |
| Formula            | YES                                          | Yes                           | NO             | YES                                                            |
| Note: Initially, it is not required. Enable this service to collect performance data. |
| SNMP Collector     | YES                                          | YES                           | YES            | YES                                                            |
### Table 11. Microservices applicable for different installation scenarios (continued)

<table>
<thead>
<tr>
<th>Microservice</th>
<th>Flow and SNMP data from Tivoli Network Manager</th>
<th>Flow and SNMP data from Cacti</th>
<th>Flow data only</th>
<th>Flow data that is extended to SNMP data from Tivoli Network Manager</th>
</tr>
</thead>
<tbody>
<tr>
<td>Threshold</td>
<td>YES</td>
<td>YES</td>
<td>NO</td>
<td>YES</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>Initially, it is not required. Enable this service after integration with Tivoli Network Manager.</td>
</tr>
<tr>
<td>Tivoli Network Manager Collector</td>
<td>YES</td>
<td>NO</td>
<td>NO</td>
<td>YES</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>Initially, it is not required. Enable this service after integration with Tivoli Network Manager.</td>
</tr>
<tr>
<td>Flow Metric Services</td>
<td></td>
<td></td>
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<td></td>
</tr>
<tr>
<td>Flow Analytics</td>
<td>YES</td>
<td>YES</td>
<td>YES</td>
<td>YES</td>
</tr>
<tr>
<td>Flow Collector</td>
<td>YES</td>
<td>YES</td>
<td>YES</td>
<td>YES</td>
</tr>
<tr>
<td>Remote Flow Collector</td>
<td>OPTIONAL</td>
<td>OPTIONAL</td>
<td>OPTIONAL</td>
<td>OPTIONAL</td>
</tr>
</tbody>
</table>

**Note:** For more information about the different installation scenarios, see the Getting Started section.

For more information about these microservices, see Network Performance Insight architecture section in IBM Network Performance Insight: Product Overview.

### Installation roadmap

Steps to install and configure the IBM Network Performance Insight for different scenarios.

**Available installation scenarios:**

**IBM® Network Performance Insight® to collect both NetFlow and SNMP (performance) data.**

You have two options for this scenario. You can choose to integrate with one of the products:

- IBM Tivoli® Network Manager
- Cacti

**IBM Network Performance Insight to collect NetFlow data only and not SNMP data.**

In this scenario, you do not need either IBM Tivoli Network Manager or Cacti.

**IBM Network Performance Insight to collect NetFlow data initially, and later extend its functions to collect SNMP data as well.**

In this scenario, you must integrate with IBM Tivoli Network Manager to start collecting SNMP data.

A cue graphic is shown to identify the topics that are required for specific installation scenarios as follows:

- To integrate with IBM Tivoli Network Manager integration
• To integrate with Cacti
• To collect NetFlow data only
• To extend to collect SNMP data also

Integrate with Tivoli Network Manager to collect NetFlow and SNMP data

Use the task roadmap to guide you through the high-level installation, configuration, and integration tasks that are applicable for this scenario.

**Note:** The image provides a bird's-eye-view of the tasks that are required. Click a block on the image to open the related topic.
Installation steps
Use this information to install and configure IBM Network Performance Insight 1.3.1.

Installation of IBM Network Performance Insight includes these tasks:

- Install Network Performance Insight RPM packages and Hortonworks Data Platform packages.
• Set up the Network Performance Insight services on the cluster.
• Set up integration with Network Performance Insight and Tivoli Network Manager.
• Set up integration with Network Performance Insight and Dashboard Application Services Hub.
• Install the technology pack content that is required for discovery and polling the network for performance metrics.

You need to configure the system before you can use it.

Important: Before you install Network Performance Insight, read the Release Summary that might have late-breaking information specific to your installation.

Network Performance Insight, V1.3.1 integrates with the following components of IBM Netcool Operations Insight 1.6:

• IBM Tivoli Network Manager IP Edition for some entity metric data collection and device level discovery.
• IBM Tivoli Netcool/OMNIbus component of IBM Netcool Operations Insight for fault management of network performance and network traffic.

Follow these steps to install and set up Network Performance Insight to collect NetFlow data and SNMP data from Tivoli Network Manager.

• “Planning for Network Performance Insight installation” on page 22
  – “Downloading and extracting the Network Performance Insight software” on page 23
  – “Downloading the Hortonworks Data Platform (HDP®)” on page 23
  – “Gathering required information” on page 24
• “Installing the prerequisite software” on page 25
  – “Activating SLA agent” on page 25
• “Preparing your environment” on page 30
  – “Setting SSH passwordless login” on page 30
  – “Setting Kernel parameters” on page 31
  – “Preparing to run the prerequisite scanner” on page 31
  – “Configuring Security-Enhanced Linux (SELinux) to support SCTP protocol” on page 32
• “Installing Network Performance Insight” on page 33
• “Setting up Network Performance Insight cluster” on page 34
  – “Setting up HDFS Service” on page 37
  – “Setting up YARN Service” on page 38
  – “Setting up Zookeeper” on page 38
  – “Setting up Kafka” on page 39
  – “Setting up Ambari Metrics” on page 39
  – “Setting up Cassandra seed nodes” on page 40
  – “Setting up Network Performance Insight services” on page 40
  – “Setting up communication with Tivoli Network Manager” on page 43
    - Enable integration with Network Performance Insight
    – “Setting up the OMNIbus Standard Input probe” on page 44
• “Setting up integration with Jazz for Service Management” on page 46
  – “Editing the configuration files” on page 46
  – “Generating the certificate and keystore files” on page 47
  – “Enabling integration with Jazz for Service Management” on page 48
  – “Setting up communication with Jazz for Service Management on Ambari” on page 49
- “Configuring the SSL communication for integration” on page 51
- “Configuring SSL settings on WebSphere Application Server” on page 51
- “Adding the signer certificate to your browser” on page 52
• “Installing the Technology Packs” on page 55
- “Viewing the installed Technology Pack details” on page 57
• “Postinstallation tasks” on page 58
- “Verifying the installation” on page 58
- “Copying the encryption key for SNMP device credentials” on page 44
• “Installing the Device Dashboard” on page 64
• Configure the Performance Insights widget
• Define performance thresholds for anomaly detection
• “Installing and setting up Remote Flow Collector” on page 65

Configuration steps
Configuration steps that are required for setting up Network Performance Insight environment to collect NetFlow data and SNMP data from Tivoli Network Manager.

About this task
Most of the configurations are performed through web-based UI on Ambari server. For Network Performance Insight to be fully functional and accessible on Jazz for Service Management, you must perform the following configurations:

Configure Network Performance Insight system.
• “Logging in to the Dashboard Application Services Hub portal” on page 73
• “Configuring Autonomous System” on page 74
• “Configuring domain names” on page 77
• “Configuring Entity thresholds” on page 78
• “Configuring Flow aggregations” on page 79
• “Configuring Flow interfaces” on page 85
• “Configuring Flow IP Grouping” on page 86
• “Configuring NBAR” on page 86
• “Configuring the metric polling interval” on page 87
• “Configuring resource types” on page 88
• “Configuring data retention profiles” on page 89
• “Configuring Flow thresholds” on page 90
• “Configuring site grouping” on page 91
• “Configuring Flow thresholds” on page 90
• “Configuring Type of Service” on page 91

Configure integration with Tivoli Netcool/OMNIbus.
• “Creating a launch-in-context tool” on page 93
• “Configuring launch-in-context menu” on page 94
• “Configuring non-default ObjectServer name” on page 95
**Integrate with Cacti to collect NetFlow and SNMP data**

Use the task roadmap to guide you through the high-level installation, configuration, and integration tasks that are applicable for this scenario.

**Note:** The image provides a bird's-eye-view of the tasks that are required. Click a block on the image to open the related topic.

**Installation steps**

In this scenario, Network Performance Insight can be used to collect, aggregate, and render the NetFlow data. It can be integrated with Cacti to discover, poll, and render the performance data.

Installation of IBM Network Performance Insight includes these tasks:
• Install Network Performance Insight RPM packages and Hortonworks Data Platform packages.
• Set up the Network Performance Insight services on the cluster.
• Set up integration with Network Performance Insight and Dashboard Application Services Hub.

You need to configure the system before you can use it.

Important: Before you install Network Performance Insight, read the Release Summary that might have late-breaking information specific to your installation.

Network Performance Insight, V1.3.1 integrates with the following components of IBM Netcool Operations Insight 1.6:

• IBM Tivoli Netcool/OMNIbus component of IBM Netcool Operations Insight for fault management of network performance and network traffic.

Follow these steps to install and set up Network Performance Insight to collect NetFlow data and SNMP data from Cacti.

• “Planning for Network Performance Insight installation” on page 22
  – “Downloading and extracting the Network Performance Insight software” on page 23
  – “Downloading the Hortonworks Data Platform (HDP)” on page 23
  – “Gathering required information” on page 24
• “Installing and configuring Cacti and related software” on page 26
  – “Required packages for Cacti” on page 26
  – “Installing Cacti” on page 27
  – “Installing the Reflector plug-in” on page 27
  – “Configuring the Reflector plug-in” on page 28
  – “Importing performance data templates” on page 28
  – “Configuring devices to collect performance data” on page 29
• “Preparing your environment” on page 30
  – “Setting SSH passwordless login” on page 30
  – “Setting Kernel parameters” on page 31
  – “Preparing to run the prerequisite scanner” on page 31
  – “Configuring Security-Enhanced Linux (SELinux) to support SCTP protocol” on page 32
• “Installing Network Performance Insight” on page 33
• “Setting up Network Performance Insight cluster” on page 34
  – “Setting up HDFS Service” on page 37
  – “Setting up YARN Service” on page 38
  – “Setting up Zookeeper” on page 38
  – “Setting up Kafka” on page 39
  – “Setting up Ambari Metrics” on page 39
  – “Setting up Cassandra seed nodes” on page 40
  – “Setting up Network Performance Insight services” on page 40
  – “Setting up the OMNIbus Standard Input probe” on page 44
• “Setting up integration with Jazz for Service Management” on page 46
  – “Editing the configuration files” on page 46
  – “Installing the security services” on page 53
  – “Creating console integration” on page 53
  – “Generating the certificate and keystore files” on page 47
You can configure IBM Network Performance Insight, Version 1.3.1 and its integration services through user interface console and command line interface. You can also administer and manage application security and single sign-on from Dashboard Application Services Hub portal.

About this task
Most of the configurations are performed through web-based UI on Ambari server. For Network Performance Insight to be fully functional and accessible on Jazz for Service Management, you must perform the following configurations:

Configure Network Performance Insight system.
- “Logging in to the Dashboard Application Services Hub portal” on page 73
- “Configuring Autonomous System” on page 74
- “Configuring Cacti servers” on page 75
- “Configuring domain names” on page 77
- “Configuring Entity thresholds” on page 78
- “Configuring Flow aggregations” on page 79
- “Configuring Flow Devices” on page 83
- “Configuring Flow interfaces” on page 85
- “Configuring Flow IP Grouping” on page 86
- “Configuring NBAR” on page 86
- “Configuring data retention profiles” on page 89
- “Configuring Flow thresholds” on page 90
- “Configuring site grouping” on page 91
- “Configuring Flow thresholds” on page 90
- “Configuring Type of Service” on page 91

Configure integration with Cacti.
- “Configuring the default entity scope for data visualization on Ambari” on page 92

Configure integration with Tivoli Netcool/OMNIbus.
- “Creating a launch-in-context tool” on page 93
- “Configuring launch-in-context menu” on page 94
- “Configuring non-default ObjectServer name” on page 95
Collect NetFlow data only

Use the task roadmap to guide you through the high level installation, configuration, and integration tasks that are applicable for this scenario.

**Note:** The image provides a bird’s-eye-view of the tasks that are required, Click a block on the image to open the related topic.
Installation steps
The installation information contains the installation prerequisites, instructions for preparing to install, installing, and uninstalling the software based on your deployment. Only NetFlow data is monitored and not performance data.

About this task
Follow the general installation roadmap to complete required and optional steps, according to your needs.

Installation of IBM Network Performance Insight includes these tasks:
• Install Network Performance Insight RPM packages and Hortonworks Data Platform packages.
• Set up the Network Performance Insight services on the cluster.
• Set up integration with Network Performance Insight and Dashboard Application Services Hub.

You need to configure the system before you can use it.

Important: Before you install Network Performance Insight, read the Release Summary that might have late-breaking information specific to your installation.

Network Performance Insight, V1.3.1 integrates with the following components of IBM Netcool Operations Insight 1.6:
• IBM Tivoli Netcool/OMNIbus component of IBM Netcool Operations Insight for fault management of network performance and network traffic.

Follow these steps to install and set up Network Performance Insight to collect NetFlow data only.

• “Planning for Network Performance Insight installation” on page 22
  – “Downloading and extracting the Network Performance Insight software” on page 23
  – “Downloading the Hortonworks Data Platform (HDP®)” on page 23
  – “Gathering required information” on page 24
• “Installing the prerequisite software” on page 25
• “Preparing your environment” on page 30
  – “Setting SSH passwordless login” on page 30
  – “Setting Kernel parameters” on page 31
  – “Preparing to run the prerequisite scanner” on page 31
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• “Installing Network Performance Insight” on page 33
• “Setting up Network Performance Insight cluster” on page 34
  – “Setting up HDFS Service” on page 37
  – “Setting up YARN Service” on page 38
  – “Setting up Zookeeper” on page 38
  – “Setting up Kafka” on page 39
  – “Setting up Ambari Metrics” on page 39
  – “Setting up Cassandra seed nodes” on page 40
  – “Setting up Network Performance Insight services” on page 40
  – “Setting up the OMNIbus Standard Input probe” on page 44
• “Setting up integration with Jazz for Service Management” on page 46
  – “Editing the configuration files” on page 46
  – “Installing the security services” on page 53
  – “Creating console integration” on page 53
Configuration steps
You can configure IBM Network Performance Insight, Version 1.3.1 and its integration services through user interface console and command line interface. You can also administer and manage application security and single sign-on from Dashboard Application Services Hub portal.

About this task
Most of the configurations are performed through web-based UI on Ambari server. For Network Performance Insight to be fully functional and accessible on Jazz for Service Management, you must perform the following configurations:

**Configure Network Performance Insight system.**
- “Logging in to the Dashboard Application Services Hub portal” on page 73
- “Configuring Autonomous System” on page 74
- “Configuring domain names” on page 77
- “Configuring Flow aggregations” on page 79
- “Configuring Flow Devices” on page 83
- “Configuring Flow interfaces” on page 85
- “Configuring Flow IP Grouping” on page 86
- “Configuring NBAR” on page 86
- “Configuring data retention profiles” on page 89
- “Configuring Flow thresholds” on page 90
- “Configuring site grouping” on page 91
- “Configuring Flow thresholds” on page 90
- “Configuring Type of Service” on page 91

**Configure integration with Tivoli Netcool/OMNIbus.**
- “Creating a launch-in-context tool” on page 93
- “Configuring launch-in-context menu” on page 94
- “Configuring non-default ObjectServer name” on page 95

**Extend to collect SNMP data**
Use the task roadmap to guide you through the high level installation, configuration, and integration tasks that are applicable for this scenario.

**Note:** The image provides a bird’s-eye-view of the tasks that are required, Click a block on the image to open the related topic.
Installation steps
In this scenario, Network Performance Insight can be used to collect, aggregate, and render the NetFlow data alone. Later, if you choose to obtain the performance data. The installation information contains the installation prerequisites, instructions for preparing to install, installing, and uninstalling the software based on your scenario.

About this task
Extended functions from Network Performance Insight itself to collect, store and render the performance data. Integration with Tivoli Network Manager is required only for discovery data.

Follow the general installation roadmap to complete required and optional steps, according to your needs.

Installation of IBM Network Performance Insight includes these tasks:
• Install Network Performance Insight RPM packages and Hortonworks Data Platform packages.
• Set up the Network Performance Insight services on the cluster.
• Set up integration with Network Performance Insight and Tivoli Network Manager.
• Set up integration with Network Performance Insight and Dashboard Application Services Hub.
• Install the technology pack content that is required for discovery and polling the network for performance metrics.

Network Performance Insight, V1.3.1 integrates with the following components of IBM Netcool Operations Insight 1.6:

• IBM Tivoli Network Manager IP Edition for some entity metric data collection and device level discovery.
• IBM Tivoli Netcool/OMNIbus component of IBM Netcool Operations Insight for fault management of network performance and network traffic.

Follow these steps to extend the existing functionality of Network Performance Insight to collect NetFlow data only to SNMP data as well from Tivoli Network Manager.

• “Enabling the required services” on page 54
• “Deleting console integration” on page 54
• “Installing the prerequisite software” on page 25
  – “Activating SLA agent” on page 25
• “Installing the Device Dashboard” on page 64
• Configure the Performance Insights widget
• Define performance thresholds for anomaly detection
• “Setting up communication with Tivoli Network Manager” on page 43
  – “Copying the encryption key for SNMP device credentials” on page 44
  – Enable the integration with Network Performance Insight
• “Installing the Technology Packs” on page 55
  – “Viewing the installed Technology Pack details” on page 57

Configuration steps
You can configure IBM Network Performance Insight, Version 1.3.1 and its integration services through user interface console and command line interface. You can also administer and manage application security and single sign-on from Dashboard Application Services Hub portal.

About this task
Most of the configurations are performed through web-based UI on Ambari server. For Network Performance Insight to be fully functional and accessible on Jazz for Service Management, you must perform the following configurations:

Configure Network Performance Insight system.

• “Logging in to the Dashboard Application Services Hub portal” on page 73
• “Configuring Entity thresholds” on page 78
• “Configuring the metric polling interval” on page 87
• “Configuring resource types” on page 88

Planning for Network Performance Insight installation
Before you install the product, read the hardware and software requirements.

For more information, see Suggested node and services layout from IBM Network Performance Insight: Product Overview.

Related concepts
“System requirements” on page 1
Complete set of requirements for IBM Network Performance Insight 1.3.1.

**Downloading and extracting the Network Performance Insight software**

How to get the product distribution?

**Procedure**

1. Download the electronic installation images from the IBM Passport Advantage website to a location of your choice on Ambari server.
   
   For example, `/opt/IBM/Installers/NPI` that is referred to as `<DIST_DIR>`.

2. Extract the media by using the following commands:

   ```
   tar -zxvf CC29WML.tgz
   cd CC29WML
   tar -zxvf NPI-1.3.1.0.tgz
   ```
   
   Or, use the following command:

   ```
   gunzip -c NPI-1.3.1.0.tgz | tar -xvf -
   ```

   You can see the following files and folders in the `<DIST_DIR>`:

   - NPI-1.3.1.0/
     - bin
       - agent_setup_nonRoot.sh
       - install.sh
       - installRemoteFlowCollector.sh
       - libraries_check.py
       - npi_prereq_check.sh
       - prereq_check.sh
       - setup_cluster_ssh.sh
       - upgrade
         This folder contains many script files that are required to upgrade from 1.3.0 to 1.3.1. It also contains the libraries and script to migrate the SNMP device credentials from the previous environment to the new one.
     - basecamp-installer-tools-1.3.1.0-<build_signature>.noarch.rpm
     - basecamp-repo-1.3.1.0-<build_signature>.noarch.rpm
     - npi-ambari-1.3.1.0-<build_signature>.noarch.rpm
     - npi-repo-1.3.1.0-<build_signature>.noarch.rpm

**Downloading the Hortonworks Data Platform (HDP®)**

Download the HDP® components.

**About this task**

Download the following packages to a single location of your choice on Ambari server. For example, `/opt/IBM/Installers/NPI` that is referred to as `<DIST_DIR>`.

- HDP-2.6.4.0-centos7-rpm.tar.gz
- HDP-UTILS-1.1.0.22-centos7.tar.gz
- HDP-GPL-2.6.4.0-centos7-rpm.tar.gz
- ambari-2.6.2.2-centos7.tar.gz
Note: You do not need to extract these packages.

Procedure
Download the following repositories:

• HDP
• HDP-UTILS
• HDP-GPL
• Ambari

Gathering required information
Collect the following information before you start your installations.

• The fully qualified domain name (FQDN) for each host in your system, and the components that you want to set up on different hosts. The Ambari installation wizard does not support IP addresses. Use hostname -f to check for the FQDN.

  An example for FQDN: myserver.ibm.com

• Plan for the base directories for the following components:
  – NameNode data
  – DataNodes data
  – MapReduce data
  – ZooKeeper data
  – Various log, pid, and database files according to your installation type

• Users and groups for Network Performance Insight
  – root
  – netcool
    The netcool user is created during Network Performance Insight installation and all Network Performance Insight services are run as netcool user.
  – smadmin

• Users and groups for HDP®:

<table>
<thead>
<tr>
<th>Service</th>
<th>Group</th>
<th>User</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cassandra</td>
<td>hadoop</td>
<td>cassandra</td>
</tr>
<tr>
<td>HDFS</td>
<td>hadoop</td>
<td>hdfs</td>
</tr>
<tr>
<td>MapReduce</td>
<td>hadoop</td>
<td>mapred</td>
</tr>
<tr>
<td>YARN</td>
<td>hadoop</td>
<td>yarn</td>
</tr>
<tr>
<td>Ambari Metrics</td>
<td>hadoop</td>
<td>ams</td>
</tr>
<tr>
<td>Kafka</td>
<td>hadoop</td>
<td>kafka</td>
</tr>
<tr>
<td>Spark</td>
<td>hadoop</td>
<td>spark</td>
</tr>
<tr>
<td>ZooKeeper</td>
<td>hadoop</td>
<td>zookeeper</td>
</tr>
</tbody>
</table>

Note: Click Admin > Service Accounts to see the user information from your Ambari server.

• Download the Device Dashboard.

  Note: The Device Dashboard must be installed after the installation of Network Performance Insight.
• Download the Network Health Dashboard.

See Default users section in Administering IBM Network Performance Insight.

Installing the prerequisite software

Install the prerequisite products before you install Network Performance Insight.

About this task
Install the required products in your IBM Netcool Operations Insight solution according to your entitlement.

You require the following components from IBM Netcool Operations Insight solution to work with Network Performance Insight:
• Tivoli Network Manager core component
• Tivoli Network Manager GUI component
• Device Dashboard
• Network Health Dashboard
• Tivoli Netcool/OMNIbus core component
• Tivoli Netcool/OMNIbus Web GUI component
• Jazz for Service Management
• Tivoli Common Reporting

This component is required only if you have Cognos-based reports from your other product integrations. It is not required to work with Network Performance Insight.

Note: If your Dashboard Application Services Hub that has Tivoli Common Reporting and Network Performance Insight integration fails, see Troubleshooting Dashboard Application Services Hub and Network Performance Insight integration section in Troubleshooting IBM Network Performance Insight

Procedure
1. Install the Operations Management components of Netcool Operations Insight according to your Netcool Operations Insight entitlement.

   For more information, see Quick reference to installing in Netcool Operations Insight documentation on IBM Knowledge Center.

2. Install the Network Management components of Netcool Operations Insight according to your Netcool Operations Insight entitlement.

   For more information, see Quick reference to installing in Netcool Operations Insight documentation on IBM Knowledge Center.

What to do next
Continue with installation of Network Performance Insight.

Activating SLA agent
Activate the SLA agent if you want to discover the SNMP data from IP SLA enabled devices on your Tivoli Network Manager system. You can specify the SLA agent for a full discovery or for a partial discovery.

About this task
SLA agent allows discovery of Service Level Agreement supporting data. Currently, Network Performance Insight retrieves IP SLA data from Cisco, Huawei, and Juniper devices.
Procedure
1. Log in to the Jazz for Service Management portal where Tivoli Network Manager is installed.
2. Click the Discovery icon and select Network Discovery Configuration.
3. From the Domain list, select the required domain.
   For example, NCOMS
   
   **Note:** The Reset button in the Partial Discovery Agents window sets the partial agents to match the settings that are defined in the Full Discovery Agents window.
4. Click one of the following tabs, based on your requirements:
   
   **Full Discovery Agents**
   Select agents from this tab to run a full discovery.
   
   **Partial Discovery Agents**
   Select agents from this tab to run a partial discovery.
5. The Agents list is displayed, showing all available discovery agents for the selected discovery option.
6. Select the SLA check box.
7. Click the save (✓) icon.

Related information
Configuring network discovery

---

**Installing and configuring Cacti and related software**

Cacti application is an open source web-based network monitoring and system monitoring graphing solution for enterprises. Cacti enables a user to poll services at regular intervals to create graphs on resulting data by using the RRDtool. Typically, it is used to graph time-series data of metrics such as network bandwidth utilization, CPU load, running processes, disk space.

**About this task**

**Note:** Cacti is supported on RHEL platform only in Network Performance Insight.

Follow these steps to install and configure Cacti and the related software.

**Important:** If you have an existing Cacti environment, you can install the Reflector plug-in in it. See “Installing the Reflector plug-in” on page 27.

**Note:** Cacti must collect the performance metrics that are based on the data templates that are provided in Network Performance Insight software bundle. For more information, see:

- **Supported performance metrics from Cacti** section in IBM Network Performance Insight: References.

**Required packages for Cacti**
Cacti requires some additional packages to be installed on your Linux operating system.

**Required RHEL packages for Cacti:**

- Apache
  A web server to display network graphs created by PHP and RRDTool.
- MySQL or MariaDB
  A database server to store cacti information.
- PHP
  A script module to create graphs by using RRDTool.
• PHP-SNMP
  A PHP extension for SNMP to access data.
• NET-SNMP
  An SNMP (Simple Network Management Protocol) is used to manage network.
• RRDTool
  A database tool to manage and retrieve time series data like CPU load, Network Bandwidth.

**Installing Cacti**
Step-by-step installation of Cacti. Supported Cacti versions are V0.8.8 and V1.1.36.

**Procedure**
Install Cacti.
Follow the instructions from here:
https://www.cacti.net/downloads/docs/html/install_unix.html

**What to do next**
To verify the installation, open the following link:
http://<Host_IP_Address>/cacti/

**Related information**
Cacti The ULTIMATE Management Solution
Tutorial: How to install Cacti 1.1.26 on CentOS7

**Installing the Reflector plug-in**
You can mirror your poller’s output to a log file with the help of the Reflector plug-in.

**About this task**
The Reflector plug-in is bundled with Network Performance Insight distribution. After Network Performance Insight is installed, you can find the Reflector plug-in from /opt/IBM/npi/npi-cacti-collector/resources.

**Procedure**
1. Copy the cacti_reflector-1.0.0.tgz file from Network Performance Insight server to the server where your Cacti is available at <CACTI_HOME>/plugins/ directory.
2. Extract the cacti_reflector-1.0.0.tgz file to <CACTI_HOME>/plugins/ with the following command:

   ```
   tar -zxvf cacti_reflector-1.0.0.tgz
   ```
   Where, the default <CACTI_HOME> is /var/www/cacti/ and the non-default path is /usr/share/cacti/.
3. Ensure that correct permissions and correct owner are set to <CACTI_HOME>/plugins/reflector folder.
4. Install the Reflector plug-in through Plugin Management page in Cacti.
   a) Log in to the Cacti web interface as follows:
      http://<cacti_server_IP>/cacti
   b) Click Console > Configuration > Plugin Management.
   c) Click the Install Plugin icon on the Reflector plug-in that is listed in the Plugin Management page.
   d) Review and save the Reflector plug-in settings.
   e) Enable the Reflector plug-in through Plugin Management page.
Configuring the Reflector plug-in
After the Reflector plug-in is installed, the plug-in must be configured. The same configuration settings must be applied to each Cacti instance on the Cacti Servers page from System Configuration.

Procedure
1. From your Cacti web interface, click Settings in the Configuration tab.
2. Click the Reflector tab.
3. Enter the following details:
   - **Reflector output format**
     The output format in the log file. It is logfile (kv pairs).
   - **Reflector output path**
     The path location to output the log files. For example, `<CACTI_HOME>/log/`.
   - **Reflector log prefix**
     The file prefix that contains the poller output data. For example, enter `reflector_poller`.
   - **File retention max file time**
     Set the maximum file retention time in seconds. By default, it is 1800 seconds.
   - **Enable Reflector Debug**
     Select the check box. The debug logs are available in `cacti.log` file and the Reflector plug-in log files are available in `reflector_poller.<timestamp>.log.gz`. The `reflector_poller.<timestamp>.log.gz` file contains the metrics and their values.

For more information about Configuring Cacti servers, see Installing and Configuring IBM Network Performance Insight.

Importing performance data templates
Network Performance Insight contains specific templates for monitoring the devices and to collect the Cisco IP SLA, Performance Metric OOTB Device Support, and SNMP metrics from MIB-II. Typically, a set of templates is provided as XML files that hold all the required definitions for data templates and graph templates.

About this task
You can find three .zip files that contain the data templates in the following directory in your installation directory:
`/opt/IBM/npi/npi-cacti-collector/resources`:
- CiscoIPSLA.zip
- MIB2.zip
- PODS.zip

Procedure
1. Extract the three .zip files to your `<DIST_DIR>`. You can find the following directories:
   - CiscoIPSLA
   - MIB2
   - PODS
     - CiscoDevice
     - HuaweiDevice
     - JuniperChassis
- JuniperErx

**Note:** Each folder contains the following subdirectories inside it:
- `dict`
- `query`

2. Create a directory by name NPI in `<CACTI_HOME>/resource/snmp_queries/NPI` path.
3. Copy all the three extracted folders from step 1 to `<CACTI_HOME>/resource/snmp_queries/NPI`.
   
   For example:
   - `CiscoIPSLA`
   - `MIB2`
   - `PODS`

4. Log in to the Cacti web interface as follows:
   
   `http://<cacti_server_IP>/cacti`

5. Click **Console > Import Templates**.

6. Make sure that you select the **Select your RRA settings below (Recommended)**.

7. Click **Browse** and locate the query XML files from the query directory in each template directory one by one.

   **Note:** You can either select from `<DIST_DIR>/CiscoIPSLA/query/cacti_data_query_npi_-_cisco_ipsla_stats.xml` or from `<CACTI_HOME>/resource/snmp_queries/NPI/CiscoIPSLA/query/cacti_data_query_npi_-_cisco_ipsla_stats.xml`.

8. Click **Import**.

   **Note:** You must import the XML files according to your requirement one by one.

**Configuring devices to collect performance data**

Use this information to understand how to add and configure the devices in your network in Cacti to collect the performance data for Network Performance Insight system.

**About this task**

Skip steps 1 - 2 if you have set up your devices on Cacti already.

**Procedure**

1. Log in to the Cacti web interface as follows:
   
   `http://<cacti_server_IP_Address>/cacti`

2. Add all the devices in your network in Cacti. See **Creating a Device**.

3. Click **Console > Management > Devices** and click a device name that you want to configure.

4. Click **Add Data Query** list in **Associated Data Queries** pane and select the Network Performance Insight metrics that are prefixed with `NPI`.

5. Click **Add**.

   For example, `NPI - Cisco Device Chassis`.

6. Click **Add Data Query** list in **Associated Data Queries** pane and select the built-in **SNMP - Interface Statistics** Data Query and click **Add**.

   The following SNMP metrics are collected:
   - `ifOutDiscards`
   - `ifInDiscards`
   - `IfInOctets for snmpInBandwidth`
   - `IfOutOctets for snmpOutBandwidth`
Preparing your environment

Before you run the installation, you must prepare your target environments. Make sure you have installed Jazz for Service Management.

Setting SSH passwordless login

You must set up passwordless SSH connections for the Ambari server host to remotely connect to all other Network Performance Insight node hosts that are in the cluster, and also the Dashboard Application Services Hub server without entering the password.

Procedure

1. Log in to the system where you want to install Ambari server host as root user.
2. On the Ambari server host, run the following command:

   ```
   <DIST_DIR>/NPI-1.3.1.0/bin/setup_cluster_ssh.sh
   ```

   Enter the required details on the prompts.

   **Note:** Always, give fully qualified domain name (FQDN) for the Network Performance Insight node hosts.

   
   INFO: Hostname <myserver.ibm.com>
   INFO: USER root
   INFO: User home directory /root
   INFO: Generating public keys pair ...
   Continue to setup remote hosts[Y/n]?y

   Enter remote hostname (FQN): <myserver2.ibm.com>
   INFO: Creating .ssh directory on <myserver2.ibm.com> ...
   root@<myserver2.ibm.com>'s password:
   INFO: Uploading public key to remote host ...
   root@<myserver2.ibm.com>'s password:
   INFO: Updating remote host's folder permission ...
   INFO: Verifying ssh passwordless setup ...
   Verified SSH connection
   SSH Passwordless setup to <myserver2.ibm.com> is completed successfully.

   Continue to setup next remote hosts[Y/n]?y

   If you are configuring the integration of Network Performance Insight with non-root installation of supported Netcool Operations Insight products, run following commands:

   ```
   cd /root/.ssh
   ssh-copy-id -i id_rsa.pub <non-root-user>@<myserver.ibm.com>
   ssh <non-root-user>@<myserver.ibm.com>
   ```

3. Repeat the connection attempt from the Ambari server host to each Network Performance Insight node host to make sure that the Ambari server can connect to each Network Performance Insight node.

7. Repeat step 4 for each performance metric that you want to monitor for this device one by one.
8. Click **Save**.
9. Click **New Graphs**. Or, if you are at the device edit page, click **Create Graphs for this Host**.
10. Create the graphs for each device. See **Creating the Graphs**.

• ifInErrors
• ifOutErrors

**Note:** You can see the SNMP - Interface Statistics template XML file in the following location:
<CACTI_HOME>/resource/snmp_queries/interface.xml
Setting Kernel parameters

Setting the **ulimit** and kernel parameters in Network Performance Insight nodes.

**About this task**

Run the following steps to set the **ulimit** and kernel parameters.

**Note:** You can see the error messages in Ambari start operation stderr and Network Performance Insight log file if the **ulimit** or the kernel settings are not set correctly during Storage or Flow Collector services start-ups.

**Procedure**

1. Log in to Network Performance Insight system as *root* user to change the Linux kernel parameters.
2. Edit the `/etc/sysctl.conf` file to add or modify the kernel parameters.

   ```
   net.core.rmem_default = 33554432
   net.core.rmem_max = 33554432
   net.core.netdev_max_backlog = 10000
   ```

   Change the `/etc/sysctl.conf` to ensure that the values are set on a system start.
   
   a) Run `sysctl -p` as *root* user to refresh with the new configuration in the current environment.

3. From the Network Performance Insight node, edit the `/etc/security/limits.conf` file to add or modify the number of open files to at least 65536 as follows:

   ```
   *  - nofile 65536
   *  - nproc 65536
   ```

4. Log out and log in the session again as *root* user for the changes to take effect.

5. Repeat the steps 1 - 4 on all the servers where Network Performance Insight services are installed.

**Preparing to run the prerequisite scanner**

In addition to Network Performance Insight- specific tasks, complete these common tasks before you start an installation. Network Performance Insight installation script calls the prerequisite scanner that checks if your environment meets these requirements during installation.

**Before you begin**

- When you try to run some command without password from an ssh connection, you might see the following statement in your error message:
  `sudo: sorry, you must have a tty to run sudo`

  Disable `requiretty` globally or to a single command, in your `/etc/sudoers` file as follows:

  ```
  vi /etc/sudoers
  ```

  Replace `Defaults requiretty` with `Defaults !requiretty` on all Network Performance Insight nodes.

  It impacts your global sudo configuration.

- Make sure that you have the following operating system packages and their related repos are installed and enabled:
  - `libtirpc-devel`
  - `redhat-1sb`

  **Note:** These packages are required for Hortonworks Data Platform.
• Disable the https certification by adding the following lines in /etc/python/cert-verification.cfg file:

```
vi /etc/python/cert-verification.cfg
[https]
verify=disable
```

### About this task

Use the root user account to perform the following steps.

### Procedure

Follow the steps that are specified in Preparing the environment in HDP® documentation.

### Related information

HDP Documentation

#### Configuring Security-Enhanced Linux (SELinux) to support SCTP protocol

By default, the Linux kernel security module (SELinux) runs in enforcing mode. When your RHEL system runs in SELinux enforcing mode, it might deny the SCTP ports.

### About this task

This information provides details about how to configure SELinux to enable SCTP support.

### Procedure

1. Set SELinux to permissive as root user on all Network Performance Insight node hosts in your cluster as follows:

```
setenforce 0
```

2. Proceed to install Network Performance Insight system and set up the clusters.

3. Make sure that the Network Performance Insight system is up and running for sometime.

   It might take a while to notice the AVC denied messages in the log file after the Network Performance Insight system is up and running.

4. Check SELinux audit log with this command:

   `tail -f /var/log/audit/audit.log`

   You might notice the AVC denied message as follows:

   ```
   type=AVC msg=audit(1508149696.075:38284): avc: denied {getattr} for pid=1412
   comm="npi-akka.actor." laddr::ffff:10.55.236.146 lport=4381 faddr::ffff:10.212.6.20
   fport=33859 scontext=system_u:system_r:unconfined_service_t:s0 tcontext=system_u:
   object_r:unlabeled_t:s0 tclass=rawip_socket
   ```

5. Create local policy to enable the access as follows:

   ```
   mkdir <workdir>
   cd <workdir>
   grep npi-akka.actor. /var/log/audit/audit.log | audit2allow -M npi
   semodule -i npi.pp
   ```

   The local policy helps in suppressing the AVC denied error message.

6. Optional: You can change the SELinux mode to enforcing as root user as follows:

   `setenforce 1`

### Related tasks

“Installing Network Performance Insight” on page 33
Installing Network Performance Insight

Before you begin
• Ensure that Jazz for Service Management is installed.
• Ensure that the necessary user permissions are in place for all the installation directories.
• Ensure that all the hosts in your cluster are in the same timezone.
• Ensure that you configured your devices to send all the required Flow fields for collection.

For more information, see the following topics:
- Default normalized flow record fields in Network Performance Insight in IBM Network Performance Insight: Product Overview
- Configuring Flexible NetFlow and AVC in IBM Network Performance Insight: References

About this task
All the services are distributed under the following default directories:
• /opt/IBM/npi
• /opt/IBM/basecamp

Procedure
1. Remove the existing yum cache that might be saved in your system by using the following command as root user:
   ```bash
   rm -rf /var/cache/yum
   ```
2. Start the installation by using the following command as root user on Ambari server:
   ```bash
   cd <DIST_DIR>/NPI_1.3.1.0/bin
   ./install.sh <DIST_DIR>
   ```
   Where `<DIST_DIR>` is the directory where the Network Performance Insight and HDP® software is located. For example, opt/IBM/Installers/NPI.
3. At the prompt, enter the number of hosts that are part of cluster that includes the Ambari server host.
   For example:
   ```bash
   3
   ```
4. At the prompt, enter the host name that is part of the cluster.
   For example:
   ```bash
   node1.abc.com
   ```
5. At the prompt, enter y or n based on the prerequisite checker errors.
6. Repeat the steps 3-5 for the rest of the nodes in your cluster.

Results
These tasks are completed after the command is run:
• Prerequisite checker script (`prereq_check.sh`) is called to ensure that your environment is set up correctly. Check the `prereq_check_<timestamp>.log` for any errors.
• `/var/www/html/repos` directory is created if it does not exist.
• HDP® files are extracted.
• Network Performance Insight services are set up in /var/www/html/repos/npi folder.
• These dependent packages are installed:
  – apr
  – apr-util
  – mailcap
  – postgresql
  – postgresql-libs
  – postgresql-server
• Apache Hypertext Transfer Protocol Server (httpd) server is installed.
• httpd port is updated to 9091.
• Ambari server is installed and started.
• Ambari server is configured to auto restart Network Performance Insight services and components.
• Related repo files are updated in /etc/yum.repos.d/ to point to local yum repositories.
  You require only the following repositories in /etc/yum.repos.d/ directory. The rest of the files can be removed to ensure that the cluster setup is not interrupted:
  – ambari.repo
  – ambari-hdp-1.repo
  – hdp.repo
  – hdp-utils.repo
  – hdp-gpl.repo
  – npi.repo
• Network Performance Insight service stack is updated to repoinfo.xml file to point to local RPM repositories.

**Note:** If you encounter any prerequisite checker warnings during installation, see “Preparing to run the prerequisite scanner” on page 31.

**What to do next**
You can see the installation output in the following log files that are located in <DIST_DIR>/NPI_1.3.1.0:
• install_<timestamp>.log
• prereq_check_<timestamp>.log

---

**Setting up Network Performance Insight cluster**

Use the Ambari installation wizard in your browser to complete your installation, configuration, and deployment of Network Performance Insight components and Hadoop components.

**Before you begin**
• Ensure that you have the SSH Private key for root user on Ambari server host.
• Ensure that you configured the SSH Passwordless login entry to all target hosts.

**Procedure**
1. Open a browser and access the Ambari server dashboard.
   Use the following default URL:
   http://<myserver.ibm.com>:8080
The default user name is admin, and the default password is admin.

2. Click **Launch Install Wizard** on the Ambari **Welcome** page.

   The **CLUSTER INSTALL WIZARD** opens.

3. Enter a name for the cluster you want to create on the **Get Started** page and click **Next**.

   **Note:** The name cannot contain blank spaces or special characters.

   For example, npi.

4. On the **Select Stack** page, select **HDP-2.6.NPI** stack and select the **Use Public Repository** option.

5. Click **Next**.

6. Complete the following steps on the **Install Options** page:

   a) List all the nodes that are used in the HDP® cluster on **Target Hosts** pane.

      Specify one node per line, as in the following example:

      ```
      node1.abc.com
      node2.abc.com
      node3.abc.com
      ```

      **Note:** The host name must be the fully qualified domain name (FQDN).

   b) Select **Provide your SSH Private Key to automatically register hosts** on **Host Registration Information** pane.

      If the root user installed the Ambari server, the private key file is `/<root>/ .ssh/id_rsa`

      Where, `<root>` is the root user home directory.

      You have two options to get the private key file:

      1) Browse to the location of the .ssh/id_rsa

      Or

      2) Copy the contents of the .ssh/id_rsa file and paste the contents in the SSH key field.

      Make sure to copy all the content from:

      ```
      -----BEGIN RSA PRIVATE KEY-----
      To
      -----END RSA PRIVATE KEY-----
      ```

   c) Click **Register and Confirm**.

7. Ensure that the correct hosts are registered successfully on the **Confirm Hosts** page.

   If the host registration fails with **SSLError: Failed to connect** error message, perform the following tasks:

   • Add the following property in **ambari-agent.ini** file under security section:

     ```
     sudo vi /etc/ambari-agent/conf/ambari-agent.ini
     [security]
     force_https_protocol=PROTOCOL_TLSv1_2
     ```

   • Disable the https certification by adding the following lines in `/etc/python/cert-verification.cfg` file:

     ```
     sudo vi /etc/python/cert-verification.cfg
     [https]
     verify=disable
     ```
• Add the following property in ambari-agent.ini file under security section:

  Note: Perform this task on all Network Performance Insight nodes in your cluster.

  
  ```bash
  sudo vi /etc/ambari-agent/conf/ambari-agent.ini
  [security]
  force_https_protocol=PROTOCOL_TLSv1_2
  ```

  Note: For more information, see Restarting an Network Performance Insight node after it loses heartbeat topic in Troubleshooting IBM Network Performance Insight.

  If you want to change the hosts that are selected, remove the hosts one-by-one by following these steps:

  a. Click the check box next to the server to be removed.
  b. Click Remove in the Action column.

  Note:
  • If warnings are found during the check process, click Click here to see the warnings to see the warnings. The Host Checks page identifies any issues with the hosts. For example, a host might have Firewall issues.
  • Ignore the process issues that are not related to Network Performance Insight.

  c. After you resolve the issues, click Rerun Checks on the Host Checks page. After you confirmed the hosts, click Next.

  8. Select the following services on the Choose Services page:

<table>
<thead>
<tr>
<th>Service</th>
<th>Version</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>HDFS</td>
<td>2.7.3</td>
<td>Apache Hadoop Distributed File System (HDFS)</td>
</tr>
<tr>
<td>YARN + MapReduce2</td>
<td>2.7.3</td>
<td>Apache Hadoop NextGen MapReduce (YARN)</td>
</tr>
<tr>
<td>ZooKeeper</td>
<td>3.4.6</td>
<td>Centralized service that provides reliable distributed coordination.</td>
</tr>
<tr>
<td>Ambari Metrics</td>
<td>0.1.0</td>
<td>A system for metric collection that provides storage and retrieval capability for metrics that are collected from the cluster.</td>
</tr>
<tr>
<td>Kafka</td>
<td>0.10.1</td>
<td>A high-throughput messaging system.</td>
</tr>
<tr>
<td>Cassandra</td>
<td>3.11</td>
<td>Cassandra database</td>
</tr>
<tr>
<td>NPI</td>
<td>1.3.1.0</td>
<td>NPI Service</td>
</tr>
<tr>
<td>NPI Spark Client Scala 2.11</td>
<td>2.0.1</td>
<td>Apache Spark is an engine for large-scale data processing, client library for NPI compiled on Scala 2.11.</td>
</tr>
</tbody>
</table>

  9. Click Next.

  10. Assign the master services to hosts in your cluster on the Assign Masters page and click Next.

    You can accept the current default assignments. To assign a new host to run services, click the list next to the master node in the left column and select a new host.

  11. Click Next.

  12. Assign the slave and client components to hosts in your cluster on the Assign Slaves and Clients page.

    Click all to assign all the services on your hosts. Or, you can select one or more components next to a selected host.

    Important: If you do not need a microservice based on your installation scenario, do not select the check box against the service on a host. For example, do not select Timeseries Exporter or Cacti Collector.
13. Click **Next**.

14. Update the configuration settings for the following services and components on **Customize Services** page.
   
   You can see a set of tabs from where you can manage configuration settings for Hadoop and Network Performance Insight components.
   
   **Note:** Default values are completed automatically when available and they are the recommended values.
   
   - Set up HDFS
   - Set up YARN
   - Set up Zookeeper
   - Set up Kafka
   - “Setting up Ambari Metrics” on page 39
   - “Setting up Cassandra seed nodes” on page 40
   - “Setting up Network Performance Insight services” on page 40
   - Set up communication with Tivoli Network Manager
   - “Setting up the OMNibus Standard Input probe” on page 44

15. Click **Next** after you reviewed your settings, and completed the configuration of the services.

16. Verify that your settings are correct and click **Deploy** on the **Review** page.

17. See the progress of the installation on **Install, Start, and Test** page.
   
   The progress bar at the top of the page gives the overall status and the main section of the page gives the status for each host. When you click the task, log for a specific task can be displayed.

18. Click **Next** after the services are installed successfully.

19. Review the completed tasks on the **Summary** page and click **Complete**.

**Results**

It might take a while for Ambari to start all the services. To see the status of all the services in a host, click the **Hosts** tab in the Ambari server host, and then select a host. You can see the services that are started from the **Summary** page.

**Related concepts**

“Required microservices in different installation scenarios” on page 9

Microservices that are required in different installation scenarios.

**Setting up HDFS Service**

Set properties for the NameNode, SNameNode, DataNodes, and some general and advanced properties. Click the name of the group to expand and collapse the display.

**Procedure**

Click **HDFS > Settings**.

Accept all the default values for the following required settings:

**Note:** These values are prepopulated based on your choices on previous pages.

- NameNode and DataNode directories as `/<data1>/hadoop/hdfs/namenode` and `/<data1>/hadoop/hdfs/data`.
  
  Ensure that the `/<data1>` directory has sufficient or the recommended disk space.
  
  **Note:** Do not set up these directories in `/tmp` directory.

- NameNode Java heap size: 1 GB
- NameNode server threads: 200
- Minimum replicated blocks: 100%
• DataNode failed disk tolerance: 0
• DataNode maximum Java heap size: 1 GB
• DataNode max data transfer threads: 4098

Related concepts
 “Hardware requirements” on page 1
 Hardware specifications vary according to the size of your network and server topology that you want to use.
 “Gathering required information” on page 24
 Collect the following information before you start your installations.

Setting up YARN Service
 YARN decouples resource management and scheduling capabilities from the data processing component. The YARN framework uses a ResourceManager service, a NodeManagers service, and an Application master service.

Procedure
 1. Click YARN > Settings.
 2. Configure the required settings as follows:
     • Ensure that the node memory is 15000 MB or more.
     • Ensure that minimum container memory per container is 1024 MB.
     • Ensure that maximum container memory per container is 15000 MB.
     • Set the number of virtual cores to minimum 32.

Related information
 YARN

Setting up Zookeeper
 Modify the default settings for Zookeeper from Ambari web UI.

About this task
 Zookeeper requires a majority. It is best to use an odd number of nodes in your cluster. For example, with four Network Performance Insight nodes, ZooKeeper can handle the failure of a single machine; if two systems fail, the remaining two Network Performance Insight nodes do not constitute a majority. However, with five Network Performance Insight nodes, ZooKeeper can handle the failure of two Network Performance Insight nodes.

If a Network Performance Insight node is removed or added to your cluster, the conf/application.conf file in the UI Service is automatically updated to reflect the correct number of host names with the ZooKeeper Service in the following lines:
  • main.zk-url=<host name1>,<host name2>,<host name3>
  • messaging.kafka.zk-connect=<host name1>,<host name2>,<host name3>

Procedure
 1. Click Zookeeper > Zookeeper Server.
 2. Update the value of ZooKeeper directory field as per your environment.

 By default, Ambari might decide on a default directory with sufficient space. For example, /<data1>/hadoop/zookeeper.

  Note: Do not set the ZooKeeper directory in /tmp directory.
Setting up Kafka
Modify the Kafka Broker log settings from Ambari web UI.

Procedure
1. Click Kafka > Kafka Broker.
2. Update the values for the following fields as per your environment:

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
<th>Default value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Kafka Broker host</td>
<td>Hosts where the Kafka broker is running.</td>
<td>&lt;myserver.ibm.com&gt;</td>
</tr>
<tr>
<td>zookeeper.connect</td>
<td>Comma-separated list of connection strings where the ZooKeeper is running in this format: host1:port1,host2:port2</td>
<td>&lt;myserver.ibm.com&gt;:2182</td>
</tr>
<tr>
<td>log.dirs</td>
<td>A comma-separated list of one or more directories in which Kafka data is stored.</td>
<td>/&lt;data&gt;/kafka-logs</td>
</tr>
<tr>
<td>log.roll.hours</td>
<td>A setting that forces Kafka to roll a new log segment even if logs.segment.bytes size is not reached.</td>
<td>168 Accept the default value.</td>
</tr>
<tr>
<td>log.retention.hours</td>
<td>The number of hours the logs are stored after which they are deleted.</td>
<td>168 Accept the default value.</td>
</tr>
<tr>
<td>Listeners</td>
<td>PLAINTEXT://localhost:6667</td>
<td></td>
</tr>
</tbody>
</table>

Setting up Ambari Metrics
Modify the default settings for Ambari Metrics from Ambari web UI.

Procedure
1. Click Ambari Metrics > Configs > General.
2. Provide values for the following fields:
   - Grafana Admin Username
   - Grafana Admin Password

   Note: You can retain the default values for the rest of the fields.
Setting up Cassandra seed nodes

Cassandra Service that is installed on your multi-node setup forms its own cluster where each node has an open communication between the other nodes. Use these steps to specify seed nodes in your Cassandra cluster.

About this task

Seed nodes serve two purposes:

- Seed nodes act as a place for new nodes to announce themselves to a cluster. Without at least one live seed node, no new nodes can join the cluster because they have no idea how to contact non-seed nodes to get the cluster status.
- Seed nodes act as gossip hot spots. Therefore, since Cassandra nodes gossip more often with seeds than non-seeds, the seeds tend to have more current information, and the whole cluster has more current information. Do not make all nodes in the cluster as seed nodes.

Procedure

1. Click **Cassandra > Configs > Advanced cassandra-site**.
2. In the **seed_provider_parameters_seeds** field, enter the comma-separated list of host names of the nodes (FQDN) in your cluster to act as seed nodes.

   For example:

   "server1.ibm.com","server2.ibm.com"

   The information is saved to /etc/cassandra/default.conf/cassandra.yaml file.

   **Note:** By default, Cassandra is installed in /etc/cassandra directory of your Network Performance Insight nodes where you installed the Cassandra Service.

Related tasks

“Setting up Network Performance Insight cluster” on page 34

Use the Ambari installation wizard in your browser to complete your installation, configuration, and deployment of Network Performance Insight components and Hadoop components.

Setting up Network Performance Insight services

Set up all the Network Performance Insight services from web-based Ambari user interface. The configuration setting from Ambari UI are written to application.conf files that are located in the conf directory of each microservice.

Procedure

1. Click **Services > NPI > NPI Settings**.
2. Change the default values in the following fields:

   Make sure that you are in the **Configs** tab if you are changing these values after the installation is complete.

   **Table 13. NPI Timeseries Service settings**

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
<th>Default value</th>
</tr>
</thead>
<tbody>
<tr>
<td>timeseries.datasource</td>
<td>The timeseries data source. Currently, timeseries data is stored on Kairos DB that is integrated with Apache Cassandra.</td>
<td>kairosdb</td>
</tr>
</tbody>
</table>
### Table 13. *NPI Timeseries* Service settings (continued)

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
<th>Default value</th>
</tr>
</thead>
<tbody>
<tr>
<td>timeseries.data.retention</td>
<td>It is the data retention period for timeseries data in days.</td>
<td>1 Year</td>
</tr>
<tr>
<td></td>
<td>For more information about this setting, see Configuring retention period for timeseries data section in Installing and Configuring IBM Network Performance Insight.</td>
<td></td>
</tr>
</tbody>
</table>

### Table 14. *NPI Common* settings

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
<th>Default value</th>
</tr>
</thead>
<tbody>
<tr>
<td>storage.jdbc-service</td>
<td>Used to build the path to storage location with http port for JDBC service.</td>
<td>&lt;myserver.ibm.com&gt;:13081</td>
</tr>
<tr>
<td></td>
<td><strong>Note:</strong> This setting is required only if the Storage Service is not installed on all Network Performance Insight node hosts.</td>
<td></td>
</tr>
<tr>
<td>kafka.zk-connect</td>
<td>ZooKeeper URL with Kafka znode. The string <code>{{zookeeper.connect}}</code> is populated with settings in zookeeper.connect.</td>
<td><code>{{zookeeper.connect}}</code></td>
</tr>
<tr>
<td></td>
<td><strong>Note:</strong> This setting need not be changed.</td>
<td></td>
</tr>
<tr>
<td>kafka.broker-list</td>
<td>List of Kafka brokers. The string <code>{{kafka.broker-list}}</code> is populated with cluster's Kafka hosts and ports.</td>
<td><code>{{kafka.broker-list}}</code></td>
</tr>
<tr>
<td></td>
<td><strong>Note:</strong> This setting need not be changed.</td>
<td></td>
</tr>
</tbody>
</table>

### Table 15. *NPI Manager* settings

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
<th>Default value</th>
</tr>
</thead>
<tbody>
<tr>
<td>manager.ambari.user</td>
<td>Ambari user name</td>
<td>admin</td>
</tr>
<tr>
<td>manager.ambari.password</td>
<td>Ambari password</td>
<td>admin</td>
</tr>
</tbody>
</table>

To set or edit the networking time outs for resiliency in DNS resolution:

### Table 16. *NPI DNS Service* settings

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
<th>Default value</th>
</tr>
</thead>
<tbody>
<tr>
<td>dns.server.address</td>
<td>DNS Server address. If this value is not specified, it is resolved from the system's /etc/resolv.conf file.</td>
<td></td>
</tr>
<tr>
<td>dns.server.port</td>
<td>DNS Server port</td>
<td>53</td>
</tr>
</tbody>
</table>
### Table 16. NPI DNS Service settings (continued)

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
<th>Default value</th>
</tr>
</thead>
<tbody>
<tr>
<td>dns.network.initiation.timeout</td>
<td>The maximum amount of time that the DNS Server waits in Disconnected state before it attempts to connect to the DNS Server again.</td>
<td>30 Seconds</td>
</tr>
<tr>
<td>dns.network.connection.timeout</td>
<td>The maximum amount of time that the DNS Server waits in Connecting state for the networking layer to respond that the connection is established.</td>
<td>10 Seconds</td>
</tr>
<tr>
<td>dns.network.acknowledgement.timeout</td>
<td>The maximum amount of time that the DNS Server waits in Waiting state for the networking layer to respond to with an acknowledgment that the outbound packet is written to the operating system or networking buffers.</td>
<td>5 Seconds</td>
</tr>
<tr>
<td>dns.network.disconnect.timeout</td>
<td>The maximum amount of time that the DNS Server waits in Disconnecting state before it resets and moves to Disconnected state to close the connection.</td>
<td>5 Seconds</td>
</tr>
</tbody>
</table>

### Table 17. NPI Web Services settings

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
<th>Default value</th>
</tr>
</thead>
<tbody>
<tr>
<td>https.port</td>
<td>The https port on which Network Performance Insight application console can be accessed.</td>
<td>9443</td>
</tr>
</tbody>
</table>
Setting up communication with Tivoli Network Manager

These settings are required for communicating with Tivoli Network Manager.

Procedure

1. Click NPI > NOI Core Settings.
2. Change the default values in the following fields:

   Make sure that you are in the Configs tab if you are changing these values after the installation is complete.

   **Note:**

   - Use db2jcc-4.19.49.jar JDBC driver that is available in the /opt/IBM/basecamp/basecamp-connect/libs folder to connect to IBM DB2 database for Tivoli Network Manager. For more information about compatible drivers, see DB2 JDBC Driver Versions and Downloads.
   - Use ojdbc6-11gR2.jar JDBC driver that is available in the /opt/IBM/basecamp/basecamp-connect/libs folder to connect to Oracle database.

<p>| Table 18. NOI Core Settings &gt; NOI Components &gt; NOI SNMP Collector settings |</p>
<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
<th>Example</th>
</tr>
</thead>
<tbody>
<tr>
<td>itnm.platform</td>
<td>The database platform for Tivoli Network Manager. You can select Oracle or DB2 from the list.</td>
<td>DB2 or ORACLE</td>
</tr>
<tr>
<td>itnm.host</td>
<td>Name of the host where Tivoli Network Manager database is installed.</td>
<td>&lt;myserver.ibm.com&gt;</td>
</tr>
<tr>
<td>itnm.port</td>
<td>The network port to connect to Tivoli Network Manager</td>
<td>50000 1521</td>
</tr>
<tr>
<td>itnm.username</td>
<td>An authorized database user name</td>
<td>db2inst1 ncim</td>
</tr>
<tr>
<td>itnm.password</td>
<td>Password for the authorized database user</td>
<td>db2inst1 ncim</td>
</tr>
<tr>
<td>itnm.database</td>
<td>Database name</td>
<td>NCIM</td>
</tr>
<tr>
<td>itnm.probe.import.interval</td>
<td>Time interval for SNMP Collector to check the Tivoli Network Manager system for probe discovery changes.</td>
<td>60</td>
</tr>
<tr>
<td>itnm.kafka.connect.rest.url</td>
<td>Kafka connect REST URL. Specify the hostname where Kafka Connect is installed.</td>
<td>http://&lt;myserver.ibm.com&gt;:8083/connectors</td>
</tr>
</tbody>
</table>

What to do next

Enable integration between Network Performance Insight® and Tivoli Network Manager. For more information, see Enabling the integration with Network Performance Insight.
Copying the encryption key for SNMP device credentials
During installation of Network Manager, a 128-bit encryption key is generated and is stored in the following location: $NCHOME/etc/security/keys/conf.key.

About this task
Copy the conf.key file from Tivoli Network Manager to Network Performance Insight. This encryption key is used by Network Performance Insight system to get SNMP device credentials (community strings) from Tivoli Network Manager.

Procedure
1. Create the following directories if they do not exist by using the following commands:
   ```
   cd /opt/IBM/npi/npi-itnm-collector/
   mkdir -p resources/itnm/security/keys
   ```
2. Copy the conf.key file from $NCHOME/etc/security/keys directory to /opt/IBM/npi/npi-itnm-collector/resources/itnm/security/keys directory.
   Where NCHOME is the Tivoli Network Manager installation directory. For example, /opt/IBM/netcool/core.
3. Copy the conf.key file on all servers where Tivoli Network Manager Collector is installed.

Related information
Administering system passwords

Setting up the OMNIbus Standard Input probe
The Standard Input probe is bundled with Network Performance Insight and is installed along with it.

About this task
Most of the configuration settings are done when you install Network Performance Insight. Follow these steps to work with OMNIbus Standard Input probe:

Procedure
1. Configure the host name resolution to resolve omnihost to the actual host name where Tivoli Netcool/OMNIbus is installed. Add an alias entry in the /etc/hosts file on all systems where Network Performance Insight services are installed as follows:
   ```
   <IP_Address> <fullyQualifiedHostName> <alias> omnihost
   ```
   For example:
   ```
   192.0.2.0 <myserver.ibm.com> myserver omnihost
   ```
   **Note:** This step must be performed on all Network Performance Insight node hosts where the Event Service is installed.
2. Ensure that you have the following 32-bit RHEL operating system libraries:
   - zlib
   - ncurses
   - bzip2
   - libstdc++
3. Follow the steps in Configuring non-default ObjectServer name section in Installing and Configuring IBM Network Performance Insight if you have a non-default Object Server name.
4. **Note:** Change or add these settings only when recommended by IBM Professional Services.
Optional: Modify these settings for Tivoli Netcool/OMNIbus Standard Input (STDIN) probe to send events to OMNIbus. Follow these steps:

a) Click **Services > NPI > Configs > Advanced.**

b) Expand **Advanced npi-env** section and enter the following lines in the **content** text area:

   ```
   event.netcool.home = "<netcool_installation_directory>"
   event.netcool.omnibus.home = "<omnibus_installation_directory>"
   event.netcool.omnibus.temp = "<temp_directory_for_log_files>"
   event.netcool.omnibus.stdin.args = "<additional_probe_command_line_args>"
   event.netcool.omnibus.stdin.props = "<omnibus_stdin_probe_properties_file_location>"
   event.netcool.omnibus.stdin.rules = "<omnibus-stdin-probe-rules-file_location>"
   ```

Where

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
<th>Default value</th>
</tr>
</thead>
<tbody>
<tr>
<td>event.netcool.home</td>
<td>Root installation directory for your Netcool products</td>
<td>$NCHOME</td>
</tr>
<tr>
<td></td>
<td></td>
<td>$NCHOME defaults to /opt/IBM/tivoli/netcool.</td>
</tr>
<tr>
<td>event.netcool.omnibus.home</td>
<td>Root OMNIbus Installation directory</td>
<td>$NCHOME/omnibus</td>
</tr>
<tr>
<td>event.netcool.omnibus.temp</td>
<td>Temp directory where the log files are located.</td>
<td>&lt;NPI_HOME&gt;/npi-event/stdin-probe/omnibus/probes/omnibus/var</td>
</tr>
<tr>
<td></td>
<td></td>
<td>By default, &lt;NPI_HOME&gt; is opt/IBM/npi.</td>
</tr>
<tr>
<td>event.netcool.omnibus.stdin.args</td>
<td>You can configure the STDIN probe to log at different levels (for example, DEBUG). For more information, see Configuring logging in Troubleshooting IBM Network Performance Insight</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Anything that is specified in this setting is passed directly on the command line to the STDIN probe at startup.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>-messagelevel INFO -messagelog/var/tmp/stdin.probe.DEBUG.log Or</td>
</tr>
<tr>
<td></td>
<td></td>
<td>-messagelevel DEBUG -raw</td>
</tr>
<tr>
<td>event.netcool.omnibus.stdin.props</td>
<td>STDIN probe properties file location</td>
<td>&lt;NPI_HOME&gt;/npi-event/stdin-probe/omnibus/probes/omnibus/stdin.props</td>
</tr>
<tr>
<td>event.netcool.omnibus.stdin.rules</td>
<td>STDIN probe rules file location</td>
<td>&lt;NPI_HOME&gt;/npi-event/stdin-probe/omnibus/probes/omnibus/stdin.rules</td>
</tr>
</tbody>
</table>

See Configuring non-default ObjectServer name section in Installing and Configuring IBM Network Performance Insight.
Setting up integration with Jazz for Service Management

Use this information to set up the federation between Jazz for Service Management and Network Performance Insight to work correctly and to access the web-based visualizations.

Perform these tasks during fresh installation scenarios where you are doing the integration for the first time.

Editing the configuration files

Edit the custom.cfg configuration file according to your environment and use these files in all the required integration tasks for Jazz for Service Management and Network Performance Insight.

About this task

You must edit these files only once before you start the integration.

Procedure

Update the following fields in the file custom.cfg file that are specific to the Dashboard Application Services Hub instance that you want to use for integration:

By default, the custom.cfg file is located in /opt/IBM/basecamp/basecamp-installer-tools/dash-integration folder.

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
<th>Example</th>
</tr>
</thead>
<tbody>
<tr>
<td>DASH_ENABLE_OPTION</td>
<td>If Dashboard Application Services Hub integration is to be included, specify TRUE. If Dashboard Application Services Hub integration is not required, specify FALSE.</td>
<td>TRUE</td>
</tr>
<tr>
<td>DASH_CONNECTION</td>
<td>Set the FQDN host name of the Dashboard Application Services Hub server.</td>
<td>root@&lt;myserver.ibm.com&gt; Or &lt;non-root-user&gt;@&lt;myserver.ibm.com&gt;</td>
</tr>
<tr>
<td>DASH_SSH_PORT</td>
<td>If non-default port number is used, update the SSH port.</td>
<td>22</td>
</tr>
<tr>
<td>WEBSHHERE_APP_SERVER_PATH</td>
<td>WebSphere Application Server installation path on Dashboard Application Services Hub server.</td>
<td>/opt/IBM/WebSphere/AppServer</td>
</tr>
<tr>
<td>JAZZSM_PATH</td>
<td>Dashboard Application Services Hub installation path.</td>
<td>/opt/IBM/JazzSM</td>
</tr>
<tr>
<td>DASH_USERNAME</td>
<td>Dashboard Application Services Hub administration user.</td>
<td>smadmin</td>
</tr>
<tr>
<td>KEYSTORE_OPTION</td>
<td>USE_DEFAULT_KEY or USE_EXIST_KEY</td>
<td>USE_DEFAULT_KEY</td>
</tr>
<tr>
<td>EXIST_KEYSTORE_FILEPATH</td>
<td>Location of the keystore</td>
<td>/tmp/keystore.security</td>
</tr>
<tr>
<td>Option</td>
<td>Description</td>
<td>Example</td>
</tr>
<tr>
<td>----------------------</td>
<td>------------------------------------------</td>
<td>------------------------</td>
</tr>
<tr>
<td>EXIST_CA_FILEPATH</td>
<td>CA certificate file location</td>
<td>/tmp/ca.crt</td>
</tr>
<tr>
<td>ALIAS</td>
<td>Alias name</td>
<td>npi</td>
</tr>
<tr>
<td>DOMAIN_NAME</td>
<td>Domain name</td>
<td>*.domain.name</td>
</tr>
<tr>
<td>ORG_NAME</td>
<td>Organization name</td>
<td>DEMO</td>
</tr>
<tr>
<td>LOCALITY</td>
<td>Locality</td>
<td>DEMO_LOCALITY</td>
</tr>
<tr>
<td>STATE</td>
<td>State</td>
<td>DEMO_STATE</td>
</tr>
<tr>
<td>COUNTRY</td>
<td>Country</td>
<td>&lt;MY&gt;</td>
</tr>
<tr>
<td>WAS_PROFILE_NAME</td>
<td>WebSphere Application Server profile for Jazz for Service Management on the target application server.</td>
<td>JazzSMProfile</td>
</tr>
<tr>
<td>WAS_NODE</td>
<td>The default server node for the WebSphere Application Server profile.</td>
<td>JazzSMNode01</td>
</tr>
<tr>
<td>WAS_SERVER_NAME</td>
<td>Name of the application server that is specified when the application server profile is created.</td>
<td>server1</td>
</tr>
<tr>
<td>WAS_PROFILE_PATH</td>
<td>Location of the application server profile.</td>
<td>/opt/IBM/JazzSM/profile/</td>
</tr>
<tr>
<td>NPI_UI_HOST</td>
<td>Host where the UI service is installed.</td>
<td>&lt;myserver.ibm.com&gt;</td>
</tr>
</tbody>
</table>

**Generating the certificate and keystore files**

Generate the certificate authority (CA) certificates and other keystore files on Ambari server.

**Procedure**

1. Generate ca.crt key store file by using the following command as root user:

   Run the following command in a single line:

   ```
   cd /opt/IBM/basecamp/basecamp-installer-tools/dash-integration
   <DASH_INTEGRATION_PATH>/securityKeyTool.sh
   -default=<DASH_INTEGRATION_PATH>/default.cfg
   -custom=<DASH_INTEGRATION_PATH>/custom.cfg
   -keyStorePassword=<keyStorePassword> -keyPassword=<keyPassword>
   ```

   Where `<DASH_INTEGRATION_PATH>` is `<BASECAMP_INSTALLER_TOOLS_DIR>/dash-integration`

   Where, `<BASECAMP_INSTALLER_TOOLS_DIR>` is `/opt/IBM/basecamp/basecamp-installer-tools`.

   For example:

   ```
   /opt/IBM/basecamp/basecamp-installer-tools/dash-integration/securityKeyTool.sh
   -default=/opt/IBM/basecamp/basecamp-installer-tools/dash-integration/default.cfg
   -custom=/opt/IBM/basecamp/basecamp-installer-tools/dash-integration/custom.cfg
   -keyStorePassword=changeit -keyPassword=netcool
   ```

2. Optional: If you want to change the default keystore password to a custom password, run the following command:
a) Change the password for keystore by using the following command:

```
/opt/IBM/basecamp/basecamp-jre/java-1.8.0-openjdk.x86_64/jre/bin/keytool -storepassw -keystore /opt/IBM/basecamp/basecamp-jre/java-1.8.0-openjdk.x86_64/jre/lib/security/cacerts
```

At the prompt, provide the following information:

Enter keystore password: changeit

New keystore password: new-password

Re-enter new keystore password: new-password

b) Run the step to create the ca.crt key store file by using the new keystore password as follows:

```
```

**What to do next**

Check these log files in the /tmp directory for any errors:

- ambari_npi_key_startup.log
- securityKeyTool.<timestamp>.log
- genSecurityKey.log

**Related tasks**

“Installing Network Performance Insight” on page 33

Install HDP® and Network Performance Insight on a single host or multi-host environments.

**Enabling integration with Jazz for Service Management**

Use this information to enable integration between Network Performance Insight and Dashboard Application Services Hub portal.

**Before you begin**

Make sure that Tivoli Netcool/OMNIbus Object Server is up and running.

**Procedure**

Run the integration script as root user as follows:

```
<DASH_INTEGRATION_PATH>/npiDashIntegration.sh -default=<DASH_INTEGRATION_PATH>/default.cfg -custom=<DASH_INTEGRATION_PATH>/custom.cfg -dashPassword=<smadmin_password> -npiUserPassword=<npiUser_password>
```

Where:

- `<DASH_INTEGRATION_PATH>` is /opt/IBM/basecamp/basecamp-installer-tools/dash-integration
- `<smadmin_password>` is the password that is given during the installation of Jazz for Service Management.
• `<npiUser_password>` is the password that can be specified in the script that is applied to both `npiAdmin` and `npiUser` users.

For example:

```
cd /opt/IBM/basecamp/basecamp-installer-tools/dash-integration
./npiDashIntegration.sh
  -default=/opt/IBM/basecamp/basecamp-installer-tools/dash-integration/default.cfg
  -custom=/opt/IBM/basecamp/basecamp-installer-tools/dash-integration/custom.cfg
  -dashPassword=netcool -npiUserPassword=npi@123
```

After the completion of this command, the following tasks are done:

• The `dash-integration` directory is created at the same level as the WebSphere Application Server based on the value set in the `WEBSPHERE_APP_SERVER_PATH` field in custom.cfg file. By default, it is `/opt/IBM/dash-integration`

• The following files are transferred to the `dash-integration` directory:
  – `enableDash.sh`
  – `signkey`
  – `eWasAddUsersAndGroups.py`
  – `priv_key.key`
  – `ca.crt` (Not copied if `KEYSTORE_OPTION` value is `USE_EXIST_KEY`)
  – `install.User.cfg` (Not copied if `KEYSTORE_OPTION` value is `USE_EXIST_KEY`)

• The `enableDash.sh` script is run at the `dash-integration` directory.

• `dashboarduser` group that is required to access the Network Performance Insight Dashboards is created.

• `npiAdmin` and `npiUser` users are added to the Derby database for dashboard access and they have the `viewer` role granted to them.

**What to do next**

Check these log files for any errors:

• `/tmp/npiDashIntegration.log`

  **Note:** This log file is available on the Ambari server from where the Dashboard Application Services Hub integration script is run.

• `/tmp/enableDash.log`

  **Note:** This log file is available on server where Dashboard Application Services Hub is running.

**Setting up communication with Jazz for Service Management on Ambari**

These settings are pre-populated on Ambari for communicating with Jazz for Service Management.

**Procedure**

1. Open a browser and access the Ambari server dashboard.

   Use the following default URL: `http://<myserver.ibm.com>:8080`

   The default user name is `admin`, and the default password is `admin`.

2. Click **Services > NPI**.

3. Make sure that you are in the **Configs** tab.

4. Click **NOI Core Settings > NOI Services** and change the values in the following fields:
### Table 20. NOI Core Settings > NOI Services Settings

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
<th>Default value</th>
</tr>
</thead>
<tbody>
<tr>
<td>web.auth</td>
<td>Single sign-on mode. Select <strong>DASH</strong> for Jazz for Service Management managed LDAP user repository.</td>
<td>DASH</td>
</tr>
<tr>
<td>security.dash.username</td>
<td>Administrator user name for Jazz for Service Management for security service</td>
<td>smadmin</td>
</tr>
<tr>
<td>security.dash.password</td>
<td>Password for Jazz for Service Management administrator user name</td>
<td>&lt;DASH_password&gt;</td>
</tr>
<tr>
<td>https.keystore.file</td>
<td>Full path for the keystore file that stores the SSL certificate that is used by Network Performance Insight.</td>
<td>/opt/IBM/basecamp/basecamp-ui/conf/security/security.keystore</td>
</tr>
<tr>
<td>https.keystore.password</td>
<td>Password for the SSL keystore that is used by Network Performance Insight.</td>
<td>changeit</td>
</tr>
<tr>
<td>https.key.password</td>
<td>Password for the SSL key that is used by Network Performance Insight.</td>
<td>changeit</td>
</tr>
</tbody>
</table>

5. Click **NPI > Advanced > Advanced npi-auth** and change the default values in the following fields:

### Table 21. Advanced > Advanced npi-auth Settings

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
<th>Default value</th>
</tr>
</thead>
<tbody>
<tr>
<td>security.dash.hostnames</td>
<td>Full DNS name for the Jazz for Service Management server</td>
<td>&lt;myserver.ibm.com&gt;</td>
</tr>
<tr>
<td>security.dash.port</td>
<td>HTTPS port on which the Jazz for Service Management communicates.</td>
<td>16311</td>
</tr>
</tbody>
</table>

6. Save the configuration.
7. Restart all the Network Performance Insight services as follows:
   a) Click **Services > NPI**.
   b) Select **Restart All** from the **Service Actions** list.

Verification on the systems where Network Performance Insight services are installed:
8. Verify whether the **security.keystore** file is created in the following location:
   ```
   /opt/IBM/basecamp/basecamp-ui/conf/security
   ```
9. Check that the **cacerts** file with **webSphereCACert** alias is available in `/opt/IBM/basecamp/basecamp-ui/conf/security` directory by running the following command on all Network Performance Insight nodes:
   ```
   cd /opt/IBM/basecamp/basecamp-jre/java-1.8.0-openjdk.x86_64/jre/bin
   keytool -keystore /opt/IBM/basecamp/basecamp-jre/java-1.8.0-openjdk.x86_64/jre/lib/security/cacerts -storepass changeit -list -alias WebSphereCACert
   ```
10. Get the fingerprint from the keystore file, run the following command:
    ```
    keytool -keystore /opt/IBM/basecamp/basecamp-ui/conf/security/
    ```
Configuring the SSL communication for integration

The Secure Sockets Layer (SSL) protocol provides secure communications between remote server processes or endpoints. SSL security can be used for establishing communications inbound to and outbound from an endpoint. To establish secure communications, a certificate and an SSL configuration must be specified for the endpoint.

Before you begin

Make sure that you have configured the passwordless login as described in Setting SSH passwordless login section in Installing and Configuring IBM Network Performance Insight

About this task

Configure SSL communication on Jazz for Service Management portal after you install Network Performance Insight.

You must configure the SSL one time only. If you are reinstalling or upgrading Network Performance Insight, back up the security.keystore, priv_key.key, which is the private key, and ca.crt, which is the public key if you plan to reuse them.

Configuring SSL settings on WebSphere Application Server

Use this information to define Secure Sockets Layer (SSL) configuration properties.

Procedure

1. Log in to Dashboard Application Services Hub as administrator user.
2. Select Console Settings > General > WebSphere Administrative Console in the console navigation.
3. Click Launch WebSphere administrative console.
4. Click Security > SSL certificate and key management > SSL configurations > NodeDefaultSSLSettings from the list of Secure Socket Layer (SSL) configurations.
5. Update the following information:

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
<th>Suggested value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Default server certificate alias</td>
<td>If it is not defined earlier, this setting specifies the certificate alias that is used as the identity for this SSL configuration.</td>
<td>netcool</td>
</tr>
<tr>
<td>Default client certificate alias</td>
<td>Specifies the description for a client certificate alias.</td>
<td>netcool</td>
</tr>
</tbody>
</table>

For rest of the settings, you can keep the prepopulated default values.
6. Click OK and save the changes to master configuration.

Note: Make sure to convert all your certificates to use SHA256withRSA in WebSphere Application Server.
7. Verify that the netcool personal certificate is available in SSL certificate and key management > Key stores and certificates > NodeDefaultKeyStore > Personal certificates.
8. Verify that the npi_ca signer certificate is available in SSL certificate and key management > Key stores and certificates > NodeDefaultTrustStore > Signer certificates.
9. Restart the WebSphere Application Server.
10. Press y in the SSL Signer Prompt window if the signer certificate information is displayed.
Related information
Certificates must be converted to use SHA256withRSA in WebSphere Application Server
Restarting Jazz for Service Management application servers

Adding the signer certificate to your browser
The ca.crt file that is extracted from Jazz for Service Management must be imported to browser’s
Trusted CA Certificate store.

About this task
This task must be done on all computers that access Network Performance Insight data for visualization.
These steps differ on different browsers. Instructions are provided for Internet Explorer and Firefox.

Procedure
Perform these steps on Jazz for Service Management server.
• Go to the following location where Jazz for Service Management server is installed:
  For example:
  /opt/IBM/basecamp/basecamp-installer-tools/dash-integration
• Copy the ca.crt signer certificate that is generated earlier to your local machine.
  Follow these steps on the browser on your local machine that you use to access the visualization
dashboards.
• For Internet Explorer, follow these steps:
  a) Click Tools > Internet Options.
  b) Click Content > Certificates > Trusted Root Certification Authorities.
  c) Click Import.
  d) Browse to the location of the exported ca.crt file.
  e) Click Next.
  f) Select to place the certificates in Trusted Root Certification Authorities option and click Finish.
• For Firefox, follow these steps:
  a) Click Tools > Options.
  b) Click Advanced > Certificates > View Certificates.
  c) Click Authorities > Import.
  d) Browse to the location of the exported ca.crt file and click Open.
  e) Select all the check boxes on the Downloading Certificate page and click OK.
  f) Click OK to close the window.
• For Chrome, follow these steps:
  a) Click Settings > Advanced > Manage certificates.
  b) Click Import.
  c) Browse to the location of the exported ca.crt file and click Open.
  d) Select Place all certificates in the following store and click Browse.
  e) Select to place the certificate in Trusted Root Certification Authorities and click OK.
  f) Click Next and Finish.

Related tasks
“Enabling integration with Jazz for Service Management” on page 48
Use this information to enable integration between Network Performance Insight and Dashboard Application Services Hub portal.

## Installing the security services

If your environment does not have Tivoli Network Manager, you cannot install the Device Dashboard to obtain the security services. In such a scenario, install the security services that are bundled with Network Performance Insight to access the web-based visualizations from Console Integration on Jazz for Service Management.

### About this task

Security Services is bundled in `/opt/IBM/basecamp/basecamp-installer-tools/dash-integration/security-service`.

### Procedure

Run the `installSecurityService.sh` script that is available in the `<DASH_INTEGRATION_PATH>` path, which is `/opt/IBM/basecamp/basecamp-installer-tools/dash-integration` as follows:

```
<DASH_INTEGRATION_PATH>/installSecurityService.sh -default=<DASH_INTEGRATION_PATH>/default.cfg -custom=<DASH_INTEGRATION_PATH>/custom.cfg -dashPassword=<smadmin_password>
```

Where, `<smadmin_password>` is the password that is given during the installation of Jazz for Service Management.

The following tasks are performed after this script is run:

- Detects whether the security services are already available or not and proceeds to install only if it is not available.
- `JazzSM_Home/security` folder is created.
- Copies the `com.ibm.tivoli.ac.ess.authnsvc_1.1.2.201501192348.zip` file from `/opt/IBM/basecamp/basecamp-installer-tools/dash-integration/security-service` to `JazzSM_Home/security`.
- Extracts the `com.ibm.tivoli.ac.ess.authnsvc_1.1.2.201501192348.zip` file.

## Creating console integration

Use this information to create the console integration.

### About this task

In the earlier releases of Network Performance Insight, console integration is performed automatically with the installation of Device Dashboard that comes with Tivoli Network Manager. Starting from V1.3.1, console integration can be performed with the `createConsoleIntegration.sh` script.

### Procedure

Run the `createConsoleIntegration.sh` script that is available in the `<DASH_INTEGRATION_PATH>` path, which is `/opt/IBM/basecamp/basecamp-installer-tools/dash-integration` as follows:

```
<DASH_INTEGRATION_PATH>/createConsoleIntegration.sh -default=<DASH_INTEGRATION_PATH>/default.cfg -custom=<DASH_INTEGRATION_PATH>/custom.cfg -dashPassword=<smadmin_password>
```

Where, `<smadmin_password>` is the password that is given during the installation of Jazz for Service Management.
**Results**

If the script runs successfully, the console content is available in the navigation bar of the Dashboard Application Services Hub through the icon.

Log in with npiadmin and netcool credentials and click **Console Settings > Console Integrations** in the navigation bar to see the Network Performance Insight integration.

For troubleshooting console integration, see *Missing console integration icon* in Troubleshooting *IBM Network Performance Insight*.

---

**Deleting console integration**

Use this information to delete the console integration.

**About this task**

If you performed the console integration directly by using the `createConsoleIntegration.sh` script, then delete the console integration during the uninstallation process.

**Procedure**

Run the `deleteConsoleIntegration.sh` script that is available in the `<DASH_INTEGRATION_PATH>` path, which is `/opt/IBM/basecamp/basecamp-installer-tools/dash-integration` as follows:

```
<DASH_INTEGRATION_PATH>/deleteConsoleIntegration.sh -default=<DASH_INTEGRATION_PATH>/default.cfg -custom=<DASH_INTEGRATION_PATH>/custom.cfg -dashPassword=<smadmin_password>
```

Where, `<smadmin_password>` is the password that is given during the installation of Jazz for Service Management.

The **Console Integration** icon ( ⚫️ ) disappears from Dashboard Application Services Hub navigation.

---

**Enabling the required services**

You must enable the microservices that are required to integrate with IBM Tivoli Network Manager IP Edition. You might have disabled these services after the installation is complete.

**About this task**

You must enable the Tivoli Network Manager Collector Service that is disabled.

**Procedure**

1. Open a browser and access the Ambari server dashboard. Use the following default URL: `http://<myserver.ibm.com>:8080`
   
   The default user name is admin, and the default password is admin.
2. Click the **Hosts** tab and select an Network Performance Insight node host.
   
   All the services are displayed in the **Summary** page.
3. Click **Turn off Maintenance Mode** for that service from **Started** list.
   
   This service can be started when you start all the services next time.
4. Select **Start** from the **Stopped** list.
   
   The service is started.
Installing the Technology Packs

Use this information to install the Technology Pack content that is available within Network Performance Insight installation media. The ready-to-use Technology Pack content includes predefined vendor-specific discovery formulas, collection formulas, metrics, and MIB files that you can use for discovery and polling the devices.

Before you begin

Make sure that you have installed, set up your cluster, and configured your Network Performance Insight system successfully.

Make sure that you have Tivoli Network Manager V4.2.0.6 installed.

About this task

The following ready-to-use Technology Packs are available from the build after installation in /opt/IBM/basecamp/basecamp-installer-tools/ootb-packs directory:

Mandatory technology packs that are required to view the data in Network Performance Insight Dashboards:

• network-health-1.2.0.jar
• network-health-generic-1.2.0.jar
• network-health-cisco-1.1.0.jar
• network-health-huawei-1.1.0.jar
• network-health-juniper-1.1.0.jar
• network-probe-cisco-1.0.0.jar
• network-probe-huawei-1.0.0.jar
• network-probe-juniper-1.0.0.jar
• wifi-health-cisco-1.0.0.jar

Optional Technology Packs:

• network-qos-cisco-1.0.0.jar
• network-qos-huawei-1.0.0.jar
• network-qos-juniper-1.0.0.jar
• load-balancer-f5BigIp-1.0.0.jar

Note: Data from these Technology Packs can be viewed in the Timeseries Data dashboard.

For more information about the Timeseries Data dashboard, see Using IBM Network Performance Insight.

Optional Technology Pack:

• network-health-extension-1.3.0.jar

Do not install the network-health-extension-1.3.0.jar pack if you are polling the following metrics from Tivoli Network Manager to avoid double-polling of these metrics:

- cpuBusy
- ifOutDiscards
- ifInDiscards
- snmpOutBandwidth
- snmpInBandwidth
- ifInErrors
- ifOutErrors
These Technology Packs can be installed in Network Performance Insight system by using the `pack-install.sh` script in `/opt/IBM/basecamp/basecamp-installer-tools/pack-installer`.

**Note**: Install the packs in this order:

- `network-health-1.2.0.jar`
- `network-health-generic-1.2.0.jar`
- Vendor-specific packs

Each Technology Pack contains the following content:

- Discovery formulas
- Metrics
- Collection formulas
- Vendor-specific and standard MIB files

**Procedure**

Install the Technology Pack contents by using the following commands:

Run the command on Ambari server and the pack is installed on all Network Performance Insight hosts in your cluster.

```bash
cd /opt/IBM/basecamp/basecamp-installer-tools/pack-installer
./pack-install.sh install ../ootb-packs/<tech_pack>-<version>.jar
```

For example:

```bash
/opt/IBM/basecamp/basecamp-installer-tools/pack-installer
./pack-install.sh install ../ootb-packs/network-health-cisco-1.2.0.jar
```

At the prompt, provide the following information:

- **NPI Username**
  By default, it is npiadmin.

- **NPI Password**
  Password that is configured for npiuser. By default, it is netcool.

  For more information about changing the password for npiuser, see “Enabling integration with Jazz for Service Management” on page 48.

- Accept the default port number.

- The Technology Pack is installed and the content within the pack is distributed to vendor-specific directories as follows:

  **Discovery formulas**
  
  `/opt/IBM/npi/npi-itnm-collector/discovery`

  The discovery directory has all the collection formulas and their related files.

  **Formulas**
  
  `/opt/IBM/npi/npi-itnm-collector/discovery/content/<vendor>`

  Contains all the discovery formula files that are arranged in separate vendor-specific directories from the custom Technology Pack.

  **MIB files**
  
  `/opt/IBM/npi/npi-itnm-collector/discovery/content/mibs/<vendor>`

  Contains all the MIB files that are arranged in separate vendor-specific directories and from the custom Technology Packs you might have.
Metrics
/opt/IBM/basecamp/basecamp-timeseries/content/metrics
The metrics directory has all the metric files.

Collection formulas
/opt/IBM/npi/npi-formula/content/
The content directory has all the collection formulas and their related files.

Formulas
/opt/IBM/npi/npi-formula/content/formulas
Contains all the collection formula files from the custom Technology Pack.

MIB files
/opt/IBM/npi/npi-formula/content/mibs
Contains all the MIB files that are arranged in separate directories from the custom Technology Pack.

Bindings
/opt/IBM/npi/npi-formula/content/bindings
Contains all the MIB object class files that are created when the polling is run. Class files are generated by the Formula Service during network polling.

- All the resource types that are available in the installed Technology Packs are displayed in the Resource Types configuration page.

What to do next
Check the log files that are available in /opt/IBM/basecamp/basecamp-installer-tools/pack-installer/logs. When installation of the pack is successful, you might find the output as follows in the log file:

Checking dependencies for pack network-health-juniper-1.0.0.jar
Fetch NPI hosts from Ambari
Found NPI in the <myserver.ibm.com>
Pushing pack file to the <myserver.ibm.com>
Starting network-health-juniper-1.0.0.jar installation process to <myserver.ibm.com>
<myserver.ibm.com> completed
Script completed

Related tasks
“Configuring resource types” on page 88
Configure the resource types for discovery. All the resource types from the installed technology packs are auto-populated on the Resource Type page. You can add new resource types and delete the existing ones.

Viewing the installed Technology Pack details
The Pack Details page gives all the information related to the Technology Packs that are installed in your information Network Performance Insight system. This information is retrieved from the CFG.PACK_DETAILS table.

About this task
This page gives you the following information related to the installed Technology Packs:

- Technology Pack name
- Technology Pack version
- Timestamp
- Tool version
• Content that includes all the discovery formulas, collection formulas, properties, and metrics within the Technology Pack.

**Procedure**

1. Click **Console Integrations** in the navigation bar, and select **Pack Details** under **System Configuration**.
   
   You can see the list of built-in Technology packs and other custom Technology Packs that you have installed.

2. Click the **Filter** icon and type an item name or ID in the **Filter by <keyword>** field.

3. Click the **Refresh** icon to refresh the list of items.

**Postinstallation tasks**

Perform these postinstallation tasks after the installation of Network Performance Insight is complete.

- Copy the `conf.key` file from Tivoli Network Manager to Network Performance Insight. This encryption key is used by Network Performance Insight system to get SNMP device credentials (community strings) from Tivoli Network Manager.

  1. Create the following directories if they do not exist by using the following commands:

      ```shell
cd /opt/IBM/npi/npi-itnm-collector/
mkdir -p resources/itnm/security/keys
```

  2. Copy the `conf.key` file from `$NCHOME/etc/security/keys` directory to `/opt/IBM/npi/npi-itnm-collector/resources/itnm/security/keys` directory.
      
      Where `NCHOME` is the Tivoli Network Manager installation directory. For example, `/opt/IBM/netcool/core`.

  3. Copy the `conf.key` on all servers where Tivoli Network Manager Collector is installed.

- If you have previously disabled firewall, enable the firewall on all nodes in your cluster. Use these commands:

      ```shell
systemctl start firewalld.service
systemctl enable firewalld
```

**Verifying the installation**

You can verify the Network Performance Insight 1.3.1 installation status.

**Before you begin**

Make sure that the flow exporter is configured and sending the flow data to the Collector subsystem.

For more information, see *Configuring Flow devices*.

**Procedure**

1. Verify the installation logs that are available at `/tmp` directory.

   To list all the log files, run the following command:

   ```shell
ls -lrt /tmp/*.log
```
You can see the following log files:

```
/tmp/npi-ambari.<timestamp>.log
/tmp/securityKeyTool.<timestamp>.log
/tmp/npi-ambari.<timestamp>.log
/tmp/securityKeyTool.<timestamp>.log
/tmp/jccdiag.log
/tmp/npi-ambari.<timestamp>.log
/tmp/securityKeyTool.<timestamp>.log
/tmp/cleanup.log
/tmp/npi-ambari.<timestamp>.log
/tmp/startupAmbariServer.log
/tmp/securityKeyTool.<timestamp>.log
/tmp/npi-ambari.key_startup.log
/tmp/npiDashIntegration.log
```

**Note:** Dashboard Application Services Hub integration script execution log file is located here:

```
<DASH_Host>/tmp/enableDash.log
```

For more information about log files, see Log files in Network Performance Insight in Troubleshooting IBM Network Performance Insight.

2. Run the following `yum` command to list all the installed packages in the current version:

```
# yum list installed | egrep "npi|basecamp"
```

**Sample output:**

```
yum list installed | egrep "npi|basecamp"
apr.x86_64                              1.5.2-1                    @npi
basecamp-connect.noarch               1.3.0.0-<build_signature>   @npi
basecamp-exporter.noarch                1.3.0.0-<build_signature>   @npi
basecamp-httpd.noarch                   1.3.0.0-<build_signature>   @npi
basecamp-installer-tools.noarch         1.3.0.0-<build_signature>   installed
basecamp-jre.x86_64                      1.3.0.0-<build_signature>   @npi
basecamp-manager.noarch                   1.3.0.0-<build_signature>   @npi
basecamp-repo.noarch                      1.3.0.0-<build_signature>   installed
basecamp-schema-registry.noarch             1.3.0.0-<build_signature>   @npi
basecamp-spark.noarch                      1.3.0.0-<build_signature>   @npi
basecamp-storageware.noarch               1.3.0.0-<build_signature>   @npi
basecamp-timeseries.noarch                1.3.0.0-<build_signature>   @npi
basecamp-tools.noarch                      1.3.0.0-<build_signature>   @npi
basecamp-ui.noarch                        1.3.0.0-<build_signature>   @npi
httpd.x86_64                             2.4.18-1                   @npi
npi-ambari.noarch                         1.3.0.0-<build_signature>   installed
npi-cacti-collector.noarch                1.3.0.0-<build_signature>   @npi
npi-dns.noarch                            1.3.0.0-<build_signature>   @npi
npi-event.i386                             1.3.0.0-<build_signature>   @npi
npi-flow-analytics.noarch                  1.3.0.0-<build_signature>   @npi
npi-flow-collector.noarch                  1.3.0.0-<build_signature>   @npi
npi-formula.noarch                         1.3.0.0-<build_signature>   @npi
npi-itnm-collector.noarch                  1.3.0.0-<build_signature>   @npi
npi-repo.noarch                            1.3.0.0-<build_signature>   installed
npi-snmmp-collector.noarch                 1.3.0.0-<build_signature>   @npi
npi-snmmp-discovery.noarch                 1.3.0.0-<build_signature>   @npi
npi-threshold.noarch                        1.3.0.0-<build_signature>   @npi
```

Installing 59
Verifying the status of Standard Input probe

You can verify the status of Tivoli Netcool/OMNibus Standard Input probe that is packaged with Network Performance Insight 1.3.1.

Before you begin
Ensure that you have installed Network Performance Insight and verified the status as running.

Procedure

1. Check the status of the Event Service by using the following command:

   ```
   <NPI_Home>/basecamp/basecamp-manager/bin
   ./basecamp-manager-cmd status
   ```

2. Run the following command to check the status of Standard Input probe on the node that has the oldest to make sure that the probe is installed successfully:

   ```
   ps -ef | grep nco_p_stdin
   ```

   Check the process ID of the probe that is displayed.

   For more information, see Configuring the OMNibus Standard Input probe to work with Network Performance Insight in Installing and Configuring IBM Network Performance Insight.

Related tasks

“Verifying the installation” on page 58
You can verify the Network Performance Insight 1.3.1 installation status.

“Setting up the OMNibus Standard Input probe” on page 44
The Standard Input probe is bundled with Network Performance Insight and is installed along with it.

Installation directory structure

Use this information to understand the important directories that are created during installation.

Typically, all the microservices have the directory stack as follows:

```
<NPI_Service>
   ├── bin
   ├── conf
   ├── lib
   └── logs
```

The `logs` directory contains a separate log file for each microservice.

These directories are created in `/opt/IBM/` path:

**basecamp**

basecamp directory contains the following sub directories:

**basecamp-connect**

Contains the Kafka connect script that is called from Ambari to start the service. It also contains the JDBC driver files that are needed to connect to IBM Db2®, Oracle, and for Kafka to connect to Tivoli Network Manager database.

**basecamp-dashboard**

Contains the directories and files that are needed for Dashboard Service to function.
It also contains the following files and directories that are needed for Network Performance Insight Dashboards:

- **resources/dashboards**
  Contains the following sub directory:
  - json
    It has the following subdirectories:
    - good
      Contains all the dashboard JSON files that are successfully parsed and loaded after the installation.
    - bad
      Contains the dashboards that are failed to load after the installation.
    - processing
      The JSON files that are under process are placed here.
  Each of these directories also has the properties directory that contains the properties files for the dashboards that are available in that directory.

- **resources/oed**
  Contains the following files and subdirectory:
  - oed.war
    It is the Network Performance Insight Dashboards application engine WAR file.
  - sql
    Contains the SQL files that are used to create the tables to store the dashboard data in Derby database.

- **lib**
  It contains the Derby database JAR file (derby-10.14.2.0.jar).

- **work**
  This directory is a symbolic link to /basecamp/work/basecamp-dashboard. Contains the dashboard database files in /basecamp/work/basecamp-dashboard/oed/prddb directory.
  - derby.log
    Contains the messages that indicate the health of the Derby database.

**basecamp-exporter**
Contains the directories and files that are needed to integrate with IBM Operations Analytics - Predictive Insights.

**basecamp-installer-tools**
This directory is available on the Ambari server host only. It contains the following subdirectories:

- **ambari** contains the scripts that are needed for Ambari management.
- **dash-integration** contains scripts:
  - Scripts that are needed for Dashboard Application Services Hub and Network Performance Insight integration.
  - Installing and uninstalling the security services
  - Creating and deleting console integration
  The dash-integration directory also has security-service subdirectory that contains the bundled security services software.
- **inventory-migration-tool**
• ootb_packs
  Contains the ready-to-use Technology Packs that can be installed in Network Performance Insight system for discovery and polling for resources.

• pack_installer
  Contains the pack-install.sh script to install the Technology Pack and distribute the content to different Network Performance Insight services.

• snmp
  Contains the snmp-scoping.sh script to filter and restrict the devices and resources for network polling.

• upgrade contains scripts that are needed for upgrading to 1.3.1.
  – credential-migration
    Contains the snmp-credential-migration.sh script and JAR files for porting the existing Kafka and Flow device credentials to the new environment.

basecamp-inventory
  Contains directories for the Inventory Service to store the Inventory data in Cassandra that is now available as a microservice.

basecamp-jre
  Contains the Open Java™ SDK that is bundled with Network Performance Insight.

basecamp-manager
  Contains the directories and files that are needed for the Manager Service to function. It also contains the license files for Network Performance Insight.

basecamp-schema-registry
  Schema Registry provides a serving layer for your metadata. It stores a versioned history of all schemas, provides multiple compatibility settings, and allows evolution of schemas according to the configured compatibility setting.

basecamp-storage
  Contains the directories and files that are needed for Network Performance Insight Storage Service to function.

basecamp-timeseries
  Contains the directories and files that are needed for Timeseries Service to function. It has the following important additional sub directories:
  • 3rdParty
    Contains Apache Cassandra for timeseries data.
  • content/metrics
    Contains all the metrics to be collected. Each metric file is identified with an extension .metric. For example, Network-Inbound-Discards-Count.metric.

basecamp-tools
  Contains the encryption script, npm-encrypt.sh in /bin directory that can be used to encrypt passwords.

basecamp-ui
  Contains the directories and files that are needed for UI Service to function.

  Contains the /resources directory that has the configui.zip file. It has all the System Administration pages for configuring Network Performance Insight environment.

npi
  npi directory contains the following sub directories:

npi-cacti-collector
  Contains the directories and files that are needed for Cacti Collector Service to function.
resources
Contains the following files:
- PODS.zip
- MIB2.zip
- CiscoIPSLA.zip
- cacti_reflector-1.0.0.tgz

npi-dns
Contains the directories and files that are needed for DNS Service to function.

npi-event
Contains the directories and files that are needed for Event Service to function. 64-bit STDIN probe is available in /npi-event/stdin-probe/omnibus/probes directory and can be supported on Linux, AIX®, and Solaris platforms.

npi-flow-analytics
Contains the directories and files that are needed for Analytics Aggregation Service to function.

npi-flow-collector
Contains the directories and files that are needed for Flow Collector Service to function.

npi-formula
Contains the directories and files that are needed for Formula Service to calculate formulas on the IP SLA metrics based on the data that is collected by the SNMP Collector Service. It also has the collection formulas and their related MIB files for polling the network for Performance Metric OOTB Device Support metrics. It has the following additional directories:
  • content
    - bindings
      Contains the class files for the MIB OBJECT_TYPES that are used in the collection formulas.
    - formulas
      Contains all the collection formulas that are used for metric polling.
    - mibs
      Contains all the MIB files that are required for your formulas.

npi-itnm-collector
Contains the directories and files that are needed for Tivoli Network Manager - Collector Service to function.

  • discovery
    Contains all the required folders and files for performing the second-level discovery by Network Performance Insight. Typically, devices are discovered by Tivoli Network Manager and all the resource types from those devices are discovered by Network Performance Insight. In Rapid SNMP device onboarding scenario, you can write your own discovery formulas and use them to do SNMP device discovery independent of Tivoli Network Manager.
      - content
        Contains the discovery formula files and MIB files that are extracted from technology pack content. The discovery files are arranged according to the vendor. The vendor-specific directories are manually created for organizing the discovery files. All the MIB files that are required for discovery formulas are placed in the /content/mibs directory.
      - device
        Contains the sysobjectid.discovery file that is required for discovering the new devices.

npi-snmp-collector
Contains the directories and files that are needed for SNMP Collector Service that provides metric polling of any OIDs that are requested by the Formula Service.
**npi-threshold**
Contains the directories and files that are needed for Threshold Service to function.

**dash-integration**
This directory is created on all Network Performance Insight nodes in your cluster. It contains the scripts that are needed for Dashboard Application Services Hub and Network Performance Insight integration and the CA certificate.

---

### Installing the Device Dashboard

To use the Device Dashboard on the Dashboard Application Services Hub console, console integration must be configured. When you install the Device Dashboard, this task is automated.

**About this task**

**Note:** Install the Device Dashboard before you set the SNMP metric collection scope for polling the network.

For more information, see *SNMP metric collection scope* section in *IBM Network Performance Insight: Network Operations*.

When you install the Device Dashboard that is available for Netcool Operations Insight entitled customers, the following tasks are performed automatically:

- Installs the Security Services if it is not available.
  
  **Note:** If the Security Services are not installed, you might encounter an Authentication Service client error with the following message ID: CTGES0039E

- Console integrations are configured.

**Procedure**

Install and configure the Device Dashboard.

**Results**

If the connection is successful, the console content is available in the navigation bar of the Dashboard Application Services Hub through the icon.

Log in with npiadmin and netcool credentials and click **Console Settings > Console Integrations** in the navigation bar to see the Network Performance Insight integration.

For troubleshooting console integration, see *Missing console integration icon* in *Troubleshooting IBM Network Performance Insight*.

If the installation of Device Dashboard fails, follow these steps to work around the issue:

1. Log in to Ambari user interface.
   
   Use the following default URL:
   
   http://<myserver.ibm.com>:8080
   
   The default user name is admin, and the default password is admin.

2. Click **Services > NPI > Configs > Advanced > Custom npi-conf > Add Property**.

3. Add the following property:

   http.port=8081

4. Click Save and proceed to reinstall the Device Dashboard.
Installing and setting up Remote Flow Collector

You can optionally install the Flow Collector Service on a remote host as a cluster singleton to keep the collector closer to your data center.

**Before you begin**

Make sure that the server where you are installing the Remote Flow Collector Service has connection to RPM repository in Ambari server host.

**Procedure**

1. Copy the `<DIST_DIR>/NPI_1.3.0.0/bin/installRemoteFlowCollector.sh` file from Ambari server to the host where you want to install Remote Flow Collector.

2. Run the `installRemoteFlowCollector.sh` script as root user as follows:

   ```bash
   ./installRemoteFlowCollector.sh <yum-repo-server> <yum-repo-port>
   ```

   Where:
   - `<yum-repo-server>` is the server where the Ambari server is installed.
   - `<yum-repo-port>` is the HTTPD port 9091 that is used by Ambari server for components installation in the cluster.

   The following components are installed:
   - Remote Flow Collector Service
   - JRE
   - Kafka
   - Zookeeper

   Zookeeper server and Kafka are set up in the `/usr/iop/current` folder.

3. Set up the connection between the Flow Collector and Remote Flow Collector through Ambari by using the following steps:
   a) Open a browser and access the Ambari server dashboard.

   Use the following default URL:

   http://<myserver.ibm.com>:8080

   **Note:** You can use the fully qualified domain name (FQDN) or the IP address of the server.

   The default user name is `admin`, and the default password is `admin`.

   b) Click **Services > NPI > Configs > Advanced**.

   c) Expand the Advanced npi-env pane and add the following lines in npi-env template text area and provide the list of servers where Kafka services are available where Remote Flow Collectors are installed:

   ```
   collector.flow.remote.kafkaBroker = ["<kafka1>:9092", "<kafka2>:9092"]
   ```

   Where:
   - `kafka1` and `kafka2` are the host names of the servers that have the Kafka Service running along with remote Flow Collector Service. For example, `<myserver.ibm.com>`.

   **Note:** The ratio between remote and local collectors must be 1:1.

   d) Start the Network Performance Insight services.

4. Optional: To change the port number of the ZooKeeper Service to resolve the port number conflict, perform the following steps:
a) Update the following properties in /opt/IBM/npi/npi-remote-flow-collector/conf/application.conf file:

```java
main.zk-url = "localhost:<new_port_number>"
messaging.kafka.zk-connect = "localhost:<new_port_number>"
```

b) Update the following properties in /etc/kafka/conf/server.properties file:

```bash
zookeeper.connect=localhost:<new_port_number>
```

5. Start the following services:
   - Zookeeper
   - Kafka
   - Remote Flow Collector

6. Optional: To change the port numbers for UDP or SCTP protocols, update the following properties in /opt/IBM/npi/npi-remote-flow-collector/conf/application.conf.

```bash
collector.flow.udp.ports = <new_port_number>
collector.flow.sctp.ports = <new_port_number>
```

7. Start the following services in sequence by using the following command:
   a. Start Zookeeper Service
      ```bash
      sudo /usr/hdp/current/zookeeper-server/bin/zkServer.sh start
      ```
   b. Start Kafka Service
      ```bash
      sudo /usr/hdp/current/kafka-broker/bin/kafka start
      ```
   c. Start Remote Flow Collector
      ```bash
      sudo systemctl start npi-remote-flow-collector
      ```

Results

The Remote Flow Collector is available with the following default configurations in /opt/IBM/npi/npi-remote-flow-collector/conf/application.conf file:

```bash
collector.flow.udp.ports = [4379]
collector.flow.sctp.ports = [4381]
main.zk-url = "localhost:2181"
messaging.kafka.broker-list = "localhost:9092"
messaging.kafka.zk-connect = "localhost:2181"
```

**Note:** To restart the Remote Flow Collector Service, see Controlling remote Flow Collector Service in Administering IBM Network Performance Insight.

Check the log files for the collector in npi-remote-flow-collector/logs directory.

Check the log files for Zookeeper and Kafka in the following locations:

- /var/log/zookeeper
- /var/log/kafka

**Uninstalling Network Performance Insight**

Uninstall Network Performance Insight and the related software from the system.

**Before you begin**

Before you uninstall, back up the following contents:
• Manually, back up the /opt/IBM/basecamp/basecamp-installer-tools folder in the Ambari Server host to save the previous configuration.
• Make sure to back up the following files from /opt/IBM/basecamp/basecamp-installer-tools/dash-integration directory if you plan to reuse them:
  - security.keystore
  - priv_key.key - private key
  - ca.crt - public key

**About this task**
Uninstall the following components that you installed:
• Hortonworks Data Platform, including YARN, HDFS, and Zookeeper services.
• Ambari agents that contain Network Operations Insight instances.
• Ambari server

To uninstall all these components, follow these steps:

**Related information**
Removing Tivoli Netcool/OMNIbus
Uninstalling Network Manager
Uninstalling Jazz for Service Management and related software

**Listing working directories**
Network Performance Insight related components working directories can reside in the recommended locations or in the customized locations.

**About this task**
List down the working directories before you run the uninstallation scripts to make sure that they are removed.

**Note:** Manually, remove these working directories after the uninstallation scripts are run.

**Procedure**
1. Log in to Ambari server host as follows:
   http://<ambari_server_host>:8080
2. Click **Services** and select the specific service and click the **Configs** tab.
3. Note down the following directories for the services and components:

<table>
<thead>
<tr>
<th>Services</th>
<th>Ambari Component directory</th>
<th>Example installation path</th>
</tr>
</thead>
<tbody>
<tr>
<td>Kafka</td>
<td>Kafka &gt; Configs &gt; Kafka Broker &gt; log.dirs</td>
<td>&lt;data&gt;/kafka-logs</td>
</tr>
<tr>
<td>HDFS</td>
<td>HDFS &gt; Configs &gt; Settings &gt; NameNode</td>
<td>&lt;data&gt;/hadoop/hdfs/namenode</td>
</tr>
<tr>
<td></td>
<td>HDFS &gt; Configs &gt; Settings &gt; DataNode</td>
<td>&lt;data&gt;/hadoop/hdfs/datanode</td>
</tr>
<tr>
<td></td>
<td>HDFS &gt; Configs &gt; Advanced &gt; Secondary NameNode &gt; SecondaryNameNode &gt; Checkpoint directories</td>
<td>&lt;data&gt;/hadoop/hdfs/namesecondary</td>
</tr>
<tr>
<td>Services</td>
<td>Ambari Component directory</td>
<td>Example installation path</td>
</tr>
<tr>
<td>---------------</td>
<td>---------------------------------------------------------------------------------------------</td>
<td>---------------------------------------------------------------</td>
</tr>
<tr>
<td>YARN</td>
<td>YARN &gt; Configs &gt; Advanced &gt; Application Timeline Server &gt; yarn.timeline-service.leveldb-timeline-store.path</td>
<td>&lt;data&gt;/var/log/hadoop-yarn/timeline</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>YARN &gt; Configs &gt; Advanced &gt; Advanced yarn-site &gt; yarn.timeline-service.leveldb-state-store.path</td>
<td>&lt;data&gt;/hadoop/yarn/timeline</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ambari Metrics</td>
<td>Ambari Metrics &gt; Configs &gt; Advanced ams-hbase-site &gt; hbase.rootdir</td>
<td>&lt;data&gt;/var/lib/ambari-metrics-collector/hbase</td>
</tr>
<tr>
<td></td>
<td>Ambari Metrics &gt; Configs &gt; Advanced ams-hbase-site &gt; hbase.tmp.dir</td>
<td>/var/var/lib/ambari-metrics-collector/hbase-tmp</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>ZooKeeper</td>
<td>ZooKeeper &gt; Configs &gt; ZooKeeper Server &gt; ZooKeeper directory</td>
<td>&lt;data&gt;/hadoop/zookeeper</td>
</tr>
</tbody>
</table>

**Note:** `<data>` is the full directory path where you have set up all the services.

**Uninstalling Network Performance Insight node**

Run the `host_cleanup.sh` script to uninstall the Ambari Server hosts and Network Performance Insight node hosts.

**Before you begin**

- Stop all the services for each host from Ambari.
- Back up your data.

**Procedure**

1. Copy the `host_cleanup.sh` script from `/opt/IBM/basecamp/basecamp-installer-tools/ambari/host_cleanup.sh` to the Network Performance Insight Nodes that you want to uninstall.
   
   For example, `/tmp/host_cleanup.sh`.

2. Run the script as root user as follows:

   ```
   cd /tmp
   ./host_cleanup.sh
   ```

   The `host_cleanup.sh` script performs the following functions:

   - Checks the user who is running the script is root or not
   - Checks for the `HostCleanup.ini` file
   - Stops the Ambari Server and the Network Performance Insight node, if they are still running.
   - Stops the Linux processes that are started by a list of service users. The users are defined in the `HostCleanup.ini` file. You can also specify a list of Linux processes to be stopped.
   - Removes the PRM packages that are listed in the `HostCleanup.ini` file.
   - Removes the Network Performance Insight packages and working folders.
   - Removes the service users that are listed in the `HostCleanup.ini` file.
   - Deletes directories, symbolic links, and files that are listed in the `HostCleanup.ini` file.
• Deletes repositories that are defined in the HostCleanup.ini file.

**Related information**
Cleaning up nodes before reinstalling software

**Uninstalling Ambari server host**
Use the cleanup scripts to remove the Ambari server host, which is the master node.

**Procedure**
1. Move the uninstallation scripts from /opt/IBM/basecamp/basecamp-installer-tools/ambari to /tmp directory.
2. Run the cleanup scripts as root user on the Ambari server in the following order:
   ```
   /tmp/host_cleanup.sh
   /tmp/cleanup.sh
   ```

   **Note:** Ignore the error messages from cleanup.sh as most of the uninstallation is done by the host_cleanup.sh script.

   Ambari Server and all the Network Performance Insight microservices are removed.
3. Remove all the working directories that are listed previously.

   For more information, see “Listing working directories” on page 67.

**Removing Dashboard Application Services Hub integration**
Use this information to remove the directories and settings that are related to Dashboard Application Services Hub integration.

**Procedure**
1. Log in to Dashboard Application Services Hub as administrator user.
2. In the navigation pane, click **Console Settings > Websphere Administrative Console** and click **Launch WebSphere administrative console**.
3. Click **Security > SSL certificate and key management**.
4. Under **Related items** on the right, click **SSL configurations > NodeDefaultSSLSettings**.
5. Change the **Default server certificate alias** and **Default client certificate alias** to **Default**.
6. Click **OK** and save the changes to master configuration.
7. Click **Key stores and certificates > NodeDefaultKeyStore > Personal certificates** and remove the netcool certificate.
8. Save the changes to master configuration.
9. Click **Key stores and certificates > NodeDefaultTrustStore > Signer certificates** and remove the npi-ca certificate.
10. Save the changes to master configuration.
11. Restart WebSphere Application Server.
12. Remove the /opt/IBM/dash-integration directory.

**Related tasks**
“Generating the certificate and keystore files” on page 47
Generate the certificate authority (CA) certificates and other keystore files on Ambari server.

“Enabling integration with Jazz for Service Management” on page 48
Use this information to enable integration between Network Performance Insight and Dashboard Application Services Hub portal.

**Related information**
Restarting Jazz for Service Management application servers
Uninstalling Remote Flow Collector

Use these steps to uninstall all the Remote Flow Collectors.

Before you begin

Stop the Remote Flow Collector Service. For more information, see Stopping the Remote Flow Collector associated services in Administering IBM Network Performance Insight.

Procedure

Run these manual commands on the servers where you set up the Remote Flow Collectors to erase the packages:

- `yum erase -y npi-remote-flow-collector`
- `yum erase -y zookeeper_2_6_4_0_91`
- `yum erase -y hdp-select`
- `yum erase -y ranger_2_6_4_0_91-kafka-plugin`
- `yum erase -y basecamp-jre`

What to do next

After the uninstallation is complete, perform the following steps:

- Remove the .repo files from /etc/yum.repos.d directory if they exist:
  - npi.repo
  - hdp.repo
- Remove the following folders:
  - /data/kafka-logs
  - /var/log/zookeeper
  - /var/lib/zookeeper

Deleting console integration

Use this information to delete the console integration.

About this task

If you performed the console integration directly by using the createConsoleIntegration.sh script, then delete the console integration during the uninstallation process.

Procedure

Run the deleteConsoleIntegration.sh script that is available in the <DASH_INTEGRATION_PATH> path, which is /opt/IBM/basecamp/basecamp-installer-tools/dash-integration as follows:

```
<DASH_INTEGRATION_PATH>/deleteConsoleIntegration.sh -default=<DASH_INTEGRATION_PATH>/default.cfg
 -custom=<DASH_INTEGRATION_PATH>/custom.cfg -dashPassword=<smadmin_password>
```

Where, <smadmin_password> is the password that is given during the installation of Jazz for Service Management.

The Console Integration icon (TOCOL) disappears from Dashboard Application Services Hub navigation.
Troubleshooting installation

Problems that might occur during an installation and how to resolve them.

About this task

For all troubleshooting issues in installation of Network Performance Insight, see Troubleshooting installation and uninstallation section in Troubleshooting Network Performance Insight.

For all troubleshooting issues in deploying Ambari clusters, see Troubleshooting Ambari server section in Troubleshooting Network Performance Insight.

For all troubleshooting issues in integration of Network Performance Insight, see Troubleshooting integration with Tivoli Netcool/OMNibus section in Troubleshooting Network Performance Insight.
Chapter 3. Configuring

You can configure IBM Network Performance Insight, Version 1.3.1 and its integration services through user interface console and command line interface. You can also administer and manage application security and single sign-on from Dashboard Application Services Hub portal.

Configuring Network Performance Insight system environment

Use this information to configure your Network Performance Insight system that is integrated with Dashboard Application Services Hub from the graphical user interface.

You must do some general system configuration and tuning for optimizing the system performance. During implementation, you must configure the application options to meet your requirements.

You can view the current settings, modify the settings, add new, or delete an existing configuration item. These configuration settings are stored in the database and can be retrieved from the CFG schema tables. Each configuration setting is associated with a separate widget on Dashboard Application Services Hub UI.

The Network Performance Insight dashboards are pre-configured with working sets of default configurations that are created right after installation. A broad range of functions in Network Performance Insight can be administratively configured.

You can configure the following items from system configuration:

- NBAR
- Autonomous System
- Domain names
- Entity Thresholds
- Flow Aggregations
- Flow IP Grouping
- Interfaces
- Polling Configuration
- Resource Type
- Retention profiles
- Sites
- Thresholds
- Type of Service

For information about troubleshooting system configurations, see Troubleshooting IBM Network Performance Insight.

Logging in to the Dashboard Application Services Hub portal

Depending upon your organization’s deployment, you can access the reporting interface through Dashboard Application Services Hub.

Procedure

- Access the reporting interface from Dashboard Application Services Hub as follows:
  a) Open a web browser and enter the following URL for the Jazz™ for Service Management UI and reporting server:
     https://host.domain:port/DASH_context_root
For example: https://<myserver.ibm.com>:16311/ibm/console

Where:
- **host.domain** is the fully qualified host name or IP address of the Jazz for Service Management UI and reporting server.

  When single sign-on (SSO) is enabled, ensure that you use the fully qualified host name in the URL of the Jazz for Service Management reporting and UI server. SSO requires that the browser pass LTPA cookies to the Jazz for Service Management application server, and these cookies contain the fully qualified host name.
- **port** is the secure HTTP port number that was specified during installation. The default value is 16311.
- **/DASH_context_root** is the context root for the console that was specified during installation. The default value is /ibm/console.

b) Enter the user ID and password in the Dashboard Application Services Hub login page. Click **Log in**.
  
  For example, npiadmin/netcool
  
  The Dashboard Application Services Hub Welcome page opens.

c) Click **Console Integration** icon on the navigation bar and select the dashboard of your choice under **System Configuration**.

### Configuring Autonomous System

To assign a routing domain for your network, configure the Autonomous System that uses Border Gateway Protocol (BGP). BGP shares routing information with other autonomous systems with the help of a globally unique 16-digit identification number that is known as the AS number (ASN). AS numbers are assigned by the Internet Assigned Numbers Authority (IANA).

#### About this task

The Autonomous Systems information that is configured and stored is displayed in the **Top Autonomous System Conversations** view in Traffic Details dashboard.

#### Procedure

1. Click **Console Integrations** in the navigation bar, and select **Autonomous System** under **System Configuration**.
   
   Add an Autonomous System.

2. Click **New** icon and enter the Autonomous System information as follows:

   **Id**
   
   Mandatory field that represents a unique ASN.

   **Note:** Autonomous System numbers one to 64511 are available by IANA/ARIN (IANA/American Registry for Internet Numbers) for global use. The 64512 - 65535 series is reserved for private and reserved purposes.

   **Name**
   
   Name of the Autonomous System.

   **Note:** Autonomous System numbers, one to 64511 have predefined names for global use. The 64512 - 65535 series is reserved for private and reserved purposes.

   **Country**
   
   Country to which the specific network routing domain belongs to.
Is public
Whether network domain is a private use ASN or with in the public AS range.

Edit an Autonomous System.

3. Select a row from the table and click the Edit ( ) icon to change the information for the Autonomous System.

Delete an Autonomous System.

4. Select an entry from the table and click the Delete ( ) icon to delete an entry that is not needed.

Common tasks that are applicable for most of the configuration settings.

5. Click the Filter ( ) icon and type an item name or ID in the Filter by <keyword> field.

6. Click the Refresh ( ) icon to refresh the list of items.

7. Select a number in the lower-right corner to change the number of items to be displayed in the table.

8. Go to a specific page by using the arrows in the bottom of the page.

9. Navigate to a specific page from the page numbers at the bottom of the page.

Related information
List of Autonomous Numbers

Configuring Cacti servers
You can set up multiple Cacti instances in your network to integrate with Network Performance Insight on the Cacti Servers page.

About this task
You can configure the Cacti server details to enable performance metric polling. Cacti polls the data at predetermined intervals and the stored data is available for visualization.

To support multiple Cacti instances in your network environment, partitioning method is introduced. One million entities can be configured in each Cacti Server instance that includes 100,000 devices and 900,000 subentities such as interface, physical card (CPU, Fan), and probe and so on.

Procedure

1. Click Console Integrations ( ) in the navigation bar and select Cacti Servers under System Configuration.

   The Cacti Servers page displays the Cacti servers configuration in a table.

2. To configure a Cacti server, click the New ( ) icon.

   The Add/Edit Cacti Servers window displays the configuration fields.

3. Specify the server settings for the Cacti server as needed.

<table>
<thead>
<tr>
<th>Field name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Server</td>
<td>The fully qualified server name or the IP address.</td>
</tr>
<tr>
<td>SFTP Port</td>
<td>The SFTP port number. By default, 22.</td>
</tr>
<tr>
<td>SFTP User</td>
<td>The SFTP user name.</td>
</tr>
<tr>
<td>SFTP Password</td>
<td>The SFTP password.</td>
</tr>
<tr>
<td>Field name</td>
<td>Description</td>
</tr>
<tr>
<td>-------------------------</td>
<td>---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Reflector Output Path</td>
<td>The path location to output the poller logs. Reflector is a Cacti plug-in that is designed to mirror SNMP polling data to a log file before the files are written into RRD files. <strong>Note:</strong> The output path must be same as the path that is specified in “Configuring the Reflector plug-in” on page 28.</td>
</tr>
<tr>
<td>Reflector Log Prefix Path</td>
<td>The prefix of the log output directory path.  <strong>Note:</strong> The log prefix must be same as the prefix that is specified in “Configuring the Reflector plug-in” on page 28.</td>
</tr>
<tr>
<td>JDBC Connection URL</td>
<td>The database JDBC connection URL string to connect to the database. For example: <code>jdbc:mysql://&lt;IP_Address&gt;:3306/cacti</code></td>
</tr>
<tr>
<td>JDBC User</td>
<td>The database user name.</td>
</tr>
<tr>
<td>JDBC Password</td>
<td>The database password.</td>
</tr>
<tr>
<td>Enabled</td>
<td>To enable the Cacti server to poll the performance metrics.</td>
</tr>
</tbody>
</table>

a. Click **Ok** to save the modification.

4. To edit an existing Cacti server configuration, select a server from the table.

5. Click the **Edit** (-pencil) icon.

   The **Add/Edit Cacti Servers** window displays the configuration details.

6. Modify the settings for the Cacti server as needed. See Step 3.

7. You can perform the following tasks in the **Actions** column:
   a) Click **Edit** to edit the Cacti server configurations. See Step 3.
   b) Click **Enable** or **Disable** to enable or disable the Cacti server.

   **Important:** If you’re migrating any Cacti instance to a different server, make sure to disable the old instance on the **Cacti Servers** configuration page.

**Results**

Cacti server details that are configured are stored in the Servers table in Cacti schema.

**Note:** After a Cacti server is enabled on the configuration page, it takes a while for the Cacti Collector Service to start the data collection. Approximately, it might take about 2 - 3 mins before you start seeing data in the log files.

**What to do next**

You must repeat the same process to enable or configure every Cacti server as needed.

**Related tasks**

“Configuring the Reflector plug-in” on page 28
After the Reflector plug-in is installed, the plug-in must be configured. The same configuration settings must be applied to each Cacti instance on the Cacti Servers page from System Configuration.

**Configuring domain names**

Domain name is an identification of a unique computer system on the internet that is universally agreed by web servers and online administrations and offers all related destination information. To access an organization's web-based facilities, website users must identify the exact domain name. A complete domain name consists of one or more subdomain names and one top-level domain name that is separated by dots (.). For example, `<myserver.ibm.com>` is a complete domain name.

**About this task**

Configuring domain names helps in handling the frequently used, well-known domain names of your organization.

You can add a set of pre-defined domain names in Network Performance Insight system, such as `youtube.com`, `facebook.com`, `yahoo.com`, and so on.

With these pre-defined configurations, the DNS performs forward resolution to get a list of IP addresses for the domain names. When a flow record is received, DNS service in Network Performance Insight tries to match the source IP and destination IP with the resolved IP address and maps it to the domain name. The traffic detail page then displays as the configured domain name instead of a string of IP.

Without these pre-defined configurations, the aggregation takes the IP address and performs DNS reserve resolution, which might not populate a friendly domain name.

You can configure domain names to be resolved for IP address mapping.

**Note:** Database tables store specific types of data and can be categorized into the configuration, event, aggregation, and flow data in database tables. The database table for configuration displays the data for domain names.

**Procedure**

1. Log in to Jazz for Service Management server.

2. Click **Console Integrations** in the navigation bar, and select **Domain Names** under **System Configuration**.

Add a domain name.

3. Click **New** icon and enter the domain name to create a new domain name to be resolved.

Delete a domain name.

4. Select an entry from the table and click **icon to delete an entry that is not needed.**

   This option helps you to delete an entry that has a typographical error.

   a) Delete any entry that is no longer needed.

   b) Delete a wrong entry and create a new entry.

   **Note:** The domain names that start or end with "." or "-" are not accepted.

5. Click **OK** to save the settings.

**What to do next**

You can repeat the same process to configure commonly used domain names as needed.
Configuring Entity thresholds

A threshold is a value that is compared against a metric to determine whether the metric violates a specific constraint. Entity thresholds provide a mechanism for identifying anomalies in performance metrics that is polled from Network Performance Insight and Cacti.

About this task

Events can be created when a performance metric exceeds a certain user-defined value. For example, when the response time for a monitored service is too high, or when bandwidth utilization exceeds a certain amount.

The threshold violations and their values are user-defined and not dynamically generated. You can configure entity thresholds for each of the performance metrics that are collected and stored in Network Performance Insight database.

Important: Entity Threshold configuration is required in the following installation scenarios:

- For all the performance metrics that are collected by Network Performance Insight and integrated with either Tivoli Network Manager or Cacti.

Note: To configure thresholds for standard SNMP metrics that are collected by Tivoli Network Manager, see Defining anomaly thresholds. These metrics have the Metric ID that is not equal to zero.

Procedure

1. Click Console Integrations in the navigation bar and select Entity Thresholds under System Configuration.
   
   You can see the Entity Thresholds table.
2. Select the threshold that you want to edit.
3. Click the Edit icon.
   
   The Edit Entity Threshold window displays the configuration details.
4. Modify the settings for the threshold as needed.
   
   a) Select the limit type from the Limit Type list to Over, Under, or Band.

   Over
   
   Detect violations when the metric value exceeds the set threshold value.

   Under
   
   Detect violations when the metric value falls short of the set threshold value.

   Band
   
   Detect violations the metric value goes outside a range (or band) between two set threshold values.
   
   b) Enter a value in the Upper Limit field for the metric to trigger a threshold violation.

   Note: Upper limit value must be more than the lower limit. It can accept both positive and negative values.

   c) Enter a value in the Lower Limit field for the metric to trigger a threshold violation.

   Note: Lower limit value must be less than the upper limit. It can accept both positive and negative values.

   d) Enter the number of events for triggering the threshold in the Consecutive Occurrences field.

   e) Select the Enabled check box to enable a threshold on the interface.

   f) Click Ok to save the modification.

Note: When the threshold limit is violated, it displays the severity as Critical.
For more information, see Threshold violation in IBM Network Performance Insight: Product Overview.

5. You can perform the following tasks in the Actions column:
   a) Click **Edit** to edit or configure the selected threshold.
   b) Click **Enable** or **Disable** to enable or disable a metric to detect its threshold violation states.

**Results**
Any metric that is violating the configured threshold value is reported in the Event Viewer.

**What to do next**
You must repeat the same process to enable and configure thresholds for every metric as needed.

**Related tasks**
“Configuring Flow thresholds” on page 90
Thresholds provide a mechanism for identifying anomalies in flow and metric data that is polled from Tivoli Network Manager. Threshold is a metric value that is compared against a value to determine whether an interface violated a specific constraint. The threshold violations and their values are user-defined and not dynamically generated. These threshold values are defined per interface in each direction.

**Configuring Flow aggregations**
User configurable Flow aggregations increase the performance of NPI system by optimizing the CPU utilization and reduce the I/O demands on database. It helps in Top Talker optimizations. Top N Talkers support feature helps you analyze large amount of data that Flexible NetFlow captures from the network traffic. You can filter, aggregate, and sort the data for display. When you are sorting and displaying the data in the NetFlow cache, you can limit the display output to a specific number of entries with the highest values (Top N Talkers) for traffic volume, packet counters, and so on.

**About this task**
By default, some of the aggregations are enabled and the others are user configurable. Some of these aggregations require other related configurations to be enabled. The following table provides information about all the available user configurable aggregations:

<table>
<thead>
<tr>
<th>Resource</th>
<th>Type of aggregation</th>
<th>Enabled by default</th>
<th>Required additional configuration setting</th>
</tr>
</thead>
<tbody>
<tr>
<td>Applications</td>
<td>Top Applications</td>
<td>Yes</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Top Applications with Source ToS</td>
<td>No</td>
<td>See Configuring Type of Service section in Installing and Configuring IBM Network Performance Insight.</td>
</tr>
<tr>
<td>Resource</td>
<td>Type of aggregation</td>
<td>Enabled by default</td>
<td>Required additional configuration setting</td>
</tr>
<tr>
<td>---------------------------</td>
<td>---------------------</td>
<td>--------------------</td>
<td>----------------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Top Source Autonomous System</td>
<td>No</td>
<td>See Configuring Autonomous System section in Installing and Configuring IBM Network Performance Insight</td>
<td></td>
</tr>
<tr>
<td>Conversations</td>
<td>Top Conversations</td>
<td>Yes</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Top Conversations with Application</td>
<td>Yes</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Top Conversations with ToS</td>
<td>No</td>
<td>See Configuring Type of Service section in Installing and Configuring IBM Network Performance Insight.</td>
</tr>
<tr>
<td>Destinations</td>
<td>Top Destinations</td>
<td>Yes</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Top Destinations with Application</td>
<td>Yes</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Top IP Group Conversations with Source ToS</td>
<td>No</td>
<td>• See Configuring IP Grouping section in Installing and Configuring IBM Network Performance Insight.</td>
</tr>
<tr>
<td></td>
<td>Top Destination IP Groups with Application</td>
<td>No</td>
<td>• See Configuring Type of Service section in Installing and Configuring IBM Network Performance Insight.</td>
</tr>
<tr>
<td></td>
<td>See Configuring IP Grouping section in Installing and Configuring IBM Network Performance Insight.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Resource</td>
<td>Type of aggregation</td>
<td>Enabled by default</td>
<td>Required additional configuration setting</td>
</tr>
<tr>
<td>--------------------------------------</td>
<td>---------------------------</td>
<td>--------------------</td>
<td>----------------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Top Destination IP Groups with Source ToS</td>
<td>No</td>
<td></td>
<td>• See Configuring IP Grouping section in Installing and Configuring IBM Network Performance Insight.</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>• See Configuring Type of Service section in Installing and Configuring IBM Network Performance Insight.</td>
</tr>
<tr>
<td>Top Source IP Groups with Source ToS</td>
<td>No</td>
<td></td>
<td>• See Configuring IP Grouping section in Installing and Configuring IBM Network Performance Insight.</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>• See Configuring Type of Service section in Installing and Configuring IBM Network Performance Insight.</td>
</tr>
<tr>
<td>Resource</td>
<td>Type of aggregation</td>
<td>Enabled by default</td>
<td>Required additional configuration setting</td>
</tr>
<tr>
<td>-------------------</td>
<td>-----------------------------------</td>
<td>--------------------</td>
<td>------------------------------------------</td>
</tr>
<tr>
<td>Top Destination IP Groups</td>
<td>No</td>
<td></td>
<td>See Configuring IP Grouping section in Installing and Configuring IBM Network Performance Insight.</td>
</tr>
<tr>
<td>Quality of Service</td>
<td>Top QoS Hierarchies with Queue ID</td>
<td>No</td>
<td>QoS fields must be configured on your devices. See Configuring Flexible NetFlow and AVC section in Configuring Flow devices.</td>
</tr>
<tr>
<td>Protocols</td>
<td>Top Protocols</td>
<td>Yes</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Top Protocols with Application</td>
<td>Yes</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Top Protocols with Conversation</td>
<td>Yes</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Top Protocols with Destination IP</td>
<td>Yes</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Top Protocols with Source IP</td>
<td>Yes</td>
<td></td>
</tr>
<tr>
<td>Sources</td>
<td>Top Sources</td>
<td>Yes</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Top Sources with Application</td>
<td>Yes</td>
<td></td>
</tr>
<tr>
<td>Type of Service</td>
<td>Top Source ToS</td>
<td>No</td>
<td>See Configuring Type of Service section in Installing and Configuring IBM Network Performance Insight.</td>
</tr>
</tbody>
</table>

**Procedure**

Enable or disable an aggregation or modify the aggregation fields from the list.

1. Click **Console Integrations** in the navigation, and select **Flow Aggregation** under **System Configuration**.

2. Select a row from the table and click the **Edit** button or select **Edit** in the **Actions** column as follows:
**Aggregation**
Name of the aggregation as it appears in the table.

**Aggregation Fields**
Aggregation grouping keys or fields in the aggregation.

**Visible in Traffic Details**
By default, when an aggregation type is disabled, the Top Talker view that is associated with the specific aggregation is not visible from the Traffic Details dashboard. Select the check box to display the Top Talker view with the historical data even if the aggregation is disabled.

*Note:* This control affects only the Traffic Details dashboard views but does not affect the Flow dashboard views.

**Enabled**
Select the check box to enable the aggregation.

3. Optional: Click **Enable** or **Disable** to enable or disable an aggregation in the Actions column.

**Results**
When an aggregation type is disabled, the historical data remains in the database with no further updates to the CFG schema tables and Flow Metric schema tables.

### Configuring Flow Devices
You can configure the SNMP credentials for all NetFlow enabled devices in your network to send the data to Network Performance Insight from System Configuration on Dashboard Application Services Hub navigation. All devices must be configured to export SNMP data to Network Performance Insight. This information is stored in the database and required for interface enrichment.

**About this task**
You must specify SNMP community strings for Network Performance Insight to discover the devices for SNMP data. To configure the general parameters for the SNMP requests, follow these steps:

**Procedure**

1. Click **Console Integrations** in the navigation bar, and select **Flow Devices** under **System Configuration**.
2. Select an Exporter IP of a device from the table and click **Info** in the Actions column to see the existing information for the exporter.
3. Select an Exporter IP of a device from the table and click the **Edit** button or select **Edit** in the Actions column.
4. Enter the following details:

   **Read Community String**
   SNMP community string is like the user ID or password and is required for SNMP V1 and V2 versions only. SNMP V3 version uses user name and password credentials with encryption key. Specify the name of the SNMP read community. By default, the SNMP community string for SNMP V1 and V2 versions is set to public. You can change all the community strings to customized values in this field.

   **SNMP Version**
   Specify the SNMP version that is associated with this SNMP configuration. Make sure to select the version that is supported on the device. SNMP versions are as follows:

   - **V1**
Basic version of SNMP. This version is supported by most devices and easy to set up. It has limited security.

- **V2**
  Supports 64-bit counters to monitor the bandwidth usage of networks high volumes of data. It has limited security.

- **V3**
  Supports authentication and encryption of the credentials for multiple users. Highly secure version.

5. If the SNMP version for the device is V3, specify the following information:

**Level**
Specify the required level of authentication and privacy. The following levels are available:

- **noAuthNoPriv**
  Select this option for SNMP communities that have no authentication or private key. In this case, you do not need to specify any passwords. Then, specify the Context Name and Security Name.

- **authNoPriv**
  Select this option for SNMP communities that have an authentication key but no private key. Then, specify values in the Auth Type, Context Name, Security Name, and Auth Password fields.

- **authPriv**
  Select this option for SNMP communities that have both an authentication and a private key. Then, specify values in the Auth Type, Priv Type, Priv Password, Context Name, Security Name, Auth Password, Priv Password fields.

**Auth Type**
This field is applicable if the level is authNoPriv and authPriv to specify the type of encryption for the authentication password. The following types of encryption are available:

- SHA1
- MD5

**Priv Type**
This field is applicable if the level is authPriv to specify the type of encryption for the privacy password. The following types of encryption are available:

- 3-DES
- AES 128
- AES 192
- AES 256

**SNMP Port**
Specify the required port. By default, the port number is 161.

**Context Name**
An SNMP context defines a collection of management information that is accessible to an SNMP entity. Each context in a management domain has a unique identifier. The Context Name field is optional and depends on the user.

**Security Name**
Security Name is used when access control is set up.

**Auth Password**
Authentication password. It must be same as the device authentication password.

**Priv Password**
Privacy password. It must be same as the device privacy password.
6. Click **Enrich** from the **Actions** column.

   After the interface is enriched with additional information, such as interface speed, interface name, and interface description from the device and the **Enrichment State** field value is changed to **COMPLETE**. This information for the specific interface is updated in the **Interfaces** configuration page and also updated in the database.

   Optionally, you can do the manual enrichment by entering the interface details from **Interfaces** page from System Configuration. For more information, see “Configuring Flow interfaces” on page 85. The manual enrichment overrides the enrichment from Flow Devices configuration.

   Optionally, you can do the manual enrichment by entering the interface details from **Interfaces** page from System Configuration. For more information, see Configuring Flow interfaces section from . The manual enrichment overrides the enrichment from Flow Devices configuration.

### Configuring Flow interfaces

Flow records provide unidirectional measurements of traffic that is entering (ingress) or leaving (egress) a network interface. Network Performance Insight models this process by associating an Ingress Interface and Egress Interface with each network interface. Each flow record is associated with the appropriate flow interface.

**About this task**

Network Performance Insight automatically creates flow interfaces when flow records are processed. When new interfaces are created, they are enabled unless the total number of interfaces exceeds the limit. Network Performance Insight processes the data that is associated with a flow interface only if it is enabled.

**Procedure**

1. Log in to Jazz for Service Management server.

2. Click **Console Integrations** ( ) in the navigation, and select **Interfaces** under **System Configuration**.

3. Select a row from the table and click the **Edit** ( ) button to enable or disable the selected interface.

4. Click **OK** to save the configuration.

5. Optional: Enter the following interface details to manually update the interface details for enrichment:
   
   - **Interface Name**
   - **Interface Description**
   - **Speed**

   **Note:** These details override the information that is obtained from devices by configuring the SNMP credentials in Configuring Flow Devices section in Installing and Configuring IBM Network Performance Insight.

6. Optional: Click **Enable** or **Disable** to enable or disable an Interface for flow data collection in the **Actions** column.

**What to do next**

You must repeat the same process to enable or disable all interfaces as needed.

**Note:** Currently, you cannot select multiple interfaces to configure to enable or disable for traffic data collection at a time.
Configuring Flow IP Grouping

Create logical grouping of IP addresses and address ranges. This grouping helps in monitoring the individual NetFlow bandwidth usage, usage-based billing, and accounting.

About this task
• To configure multiple IP ranges into a single IP address group, create multiple row entries with same IP address group.
• Make sure that the IP range does not overlap with existing ones. Otherwise, you might see 'Overlapping Ip address grouping range' message.

Procedure

1. Click Console Integrations ( ) in the navigation bar, and select Flow IP Grouping under System Configuration.
Add an IP address group.

2. Click New ( ) icon and enter the IP address grouping information as follows:
   - IP Address Group
     Logical name to the group. Create your IP Grouping by location. For example, branch offices or departments for easier monitoring.
   - Start Address Range
     Start IP address for the range.
   - End Address Range
     End IP address for the range.
   - Enabled
     A flag to enable or disable the specified IP address group.

3. Click Ok to save the settings.
Edit an IP address group.

4. Select a row from the table and click the Edit ( ) button to change the information for the IP Address Group.

5. Click Ok to save the settings.
Delete an IP address group.

6. Select an entry from the table and click icon to delete an entry that is not needed.

Configuring NBAR

Configure your devices to send NBAR and NBAR2 data to gain better visibility on the applications in your NetFlow traffic. This information helps you identify the bandwidth usage of the applications in your network and also prioritize and control the application traffic. You can define the business relevance of the applications and apply the correct QoS policies to improve the performance and user experience of business-critical applications.

About this task
NBAR and NBAR2 configured devices send Flow packets that contain the following metrics:
• Engine ID
• Selector ID
• Name
• Description
Procedure

1. Click **Console Integrations** in the navigation bar, and select **NBAR** under **System Configuration**.
   Edit the NBAR and NBAR2 settings.

2. Click **Edit** icon to enable or disable the ART metric collection:
   Select the **Enable ART** check box to enable the collection of Application Response Time (ART) metrics for TCP traffic.
   The following fields are not editable:
   - **Engine ID**: A unique identifier for the engine that determined the Selector ID. The Engine ID is the first 8 bits that provide information about the engine that classifies the flow.
   - **Selector ID**: The remaining 24 bits that provide information about the application.
     **Note**: Engine ID and Selector ID constitute the Application ID.
   - **Name**: Name of the application that is derived from the Application ID.
   - **Description**: Application description that can be derived from the Application option template.

3. Click **Ok** to save the settings.
4. Optional: Click **Enable** or **Disable** to enable or disable an ART in the **Actions** column.

Related information
Cisco Application Visibility and Control Field Definition Guide for Third-Party Customers

Network Manager

**Configuring the metric polling interval**
Network polling depends on the polling formulas and metrics that are derived from the Technology Pack content, polling interval that can be configured on the **Polling Configuration** page, and polling scope.

**About this task**
Polling interval defines the frequency of polling and it can affect the polling performance. List of resource types and their resources are populated on this page from Inventory schema tables based on the available Technology Pack content.

**Procedure**

1. Click **Console Integrations** in the navigation bar and select **Polling Configuration** under **System Configuration**.
You can see the following tabs:

- **Resource Config**
  Contains a list of all the resource types in the installed Technology Packs content and their polling intervals.

- **Entity Config**
  Contains a list of all the resources in the installed Technology Packs content and their polling intervals. You can also add more resources and set the polling interval.

2. Click the **Resource Config** tab.

3. Select a resource type from the table and click the **Edit** button.

4. Specify the required polling interval for the resource type and click **Ok**.
   The default polling interval is 300 seconds.

   **Important:**
   - The polling interval for the resource type **Probe** cannot be configured from this page. Set the polling interval for probe on the device itself.
   - If you set polling interval to zero for a resource type, then polling from the resources for that resource type is stopped.

5. Click **Entity Config** tab.

6. Select a resource and click the **Edit** button.

7. Or, click **Edit** in the **Actions** column.

8. Specify the required polling interval for the resource and click **Ok**.

   Resource interval setting from the **Entity Config** page takes precedence over the resource type setting on the **Resource Config** page.

9. Click **Clear** in the **Actions** column to clear the polling interval setting on the selected resource.

---

**Configuring resource types**

Configure the resource types for discovery. All the resource types from the installed technology packs are auto-populated on the **Resource Type** page. You can add new resource types and delete the existing ones.

### About this task

All the existing resource types from the installed Technology Pack content are populated on the **Resource Type** page. You can also add new resource type names by using the **content-manager** script that is available in the `/opt/IBM/basecamp/basecamp-inventory/bin`.

### Procedure

1. Click **Console Integrations** in the navigation bar and select **Resource Type** under **System Configuration**.

   You can see a table that contains all the Resource types that are available in the technology pack content in your environment.

   Add new resource type and its details.

2. Click **New** icon and enter the following details:
   - **Name**
     Name of the resource type to be discovered.
3. Click **Ok**.

**What to do next**

If you want to add, delete or see the status of the resource types, see *Optional: Adding and deleting resource types* section in *IBM Network Performance Insight: Network Operations*.

**Configuring data retention profiles**

Describes how to configure the retention profiles for different type of data that is collected by Network Performance Insight.

**About this task**

Retention profiles control how long the raw and aggregated data, and log files are retained by the system. Setting the retention profiles help in maintaining the amount of data to be stored in the database and free the additional disk space. You can change the default values to modify the retention periods. For timeseries data alone, set the retention period from Ambari.

**Note:** Entity Metric schema tables retention profile settings are not available in a fresh installation, since the data is now moved to timeseries database. But you notice the retention profile settings for Entity Metric schema tables in an upgraded system.

For more information, see *Retention period* section in *Network Performance Insight overview IBM*.

To configure retention profiles:

**Procedure**

1. Log in to Jazz for Service Management server.

2. Click **Console Integrations** in the navigation bar and select **Retention Profiles** under **System Configuration**.

   You can see Retention Profiles table.

3. Select a row from the table and click the **Edit** button to configure a retention profile period for an Interface. Enter the following details:

   **Name**
   
   The *Name* field is already selected.

   **Period**
   
   Type the period for which you want to retain the data.

   **Unit**
   
   Select the unit; *Days*, *Weeks*, or *Months*.

   **Note:** Retention period must be configured with tradeoff between storage size and number of days to keep the data. The graphs will not show any data after the time period that you selected for a particular interface.

   For more information, see *Data storage* section in *Network Performance Insight overview IBM*.

4. Click **OK** to save the settings.

**What to do next**

Repeat the same process to configure retention profiles as needed. For timeseries data alone, set the retention period from Ambari.

For more information, see *Configuring retention period for timeseries data* section on *Installing and Configuring IBM Network Performance Insight*. 

Configuring 89
Configuring Flow thresholds

Thresholds provide a mechanism for identifying anomalies in flow and metric data that is polled from Tivoli Network Manager. Threshold is a metric value that is compared against a value to determine whether an interface violated a specific constraint. The threshold violations and their values are user-defined and not dynamically generated. These threshold values are defined per interface in each direction.

About this task
You can configure the threshold value per interface for anomalies detection.

Procedure

1. Log in to Jazz for Service Management server.

2. Click Console Integrations in the navigation bar and select Thresholds under System Configuration.

   You can see Flow Thresholds table.

3. Select a row from the table and click the Edit button to configure a Threshold for that Interface. Enter the following details:
   a) Select the Enabled check box to enable a Threshold on the Interface.
   b) Select the limit type from the Limit Type list to Over, Under, or Band and their units.
      - Over: Detect violations when the interface exceeds the set Threshold value.
      - Under: Detect violations when the interface falls short of the set Threshold value.
      - Band: Detect violations the interface goes outside a range (or band) between two set Threshold values.
   c) Enter a value in the Upper Limit field for the interface to trigger a Threshold violation.
   d) Enter a value in the Lower Limit field for the interface to trigger a Threshold violation.
   e) Enter the number of events for triggering the Threshold.

      Note: When the Threshold limit is violated, it displays the severity as Critical.

      For more information, see Threshold violation in IBM Network Performance Insight: Product Overview

4. Perform the following tasks in the Actions column:
   a) Click Edit to edit or configure the selected Threshold. Repeat step 3
   b) Click Enable or Disable to enable or disable an interface to detect its Threshold violation states.

5. Click OK to save the settings.

Results

Any interface that is violating the set Threshold value is reported in the Event Viewer.

What to do next

You must repeat the same process to enable and configure thresholds for every Interface as needed.

Note: Currently, you cannot select multiple interfaces to configure the Thresholds values at a time.

To configure thresholds for metric data, see Defining anomaly thresholds.
Configuring site grouping
You can categorize your enterprise network based on different geographical areas by specifying the IP address ranges for each site. Each site can be configured for specific business and non-business days and hours.

About this task
This grouping helps in monitoring the individual site bandwidth usage, usage-based billing, and accounting. You can also get visibility on the network bandwidth usage during business and non-business days and hours.

Procedure

1. Click **Console Integrations** in the navigation bar, and select **Sites** under **System Configuration**. Add a site group.

2. Click **New** icon and enter a site information as follows:
   - **Site Name**
     Logical name to the site. Create your site by location. For example, branch office locations for easier monitoring.
   - **IP Address Ranges**
     Start and end IP address for the range that is specific to the site. You can give the ranges separated by a hyphen or as comma-separated list.
   - **<Day>**
     All days from Sunday to Saturday are listed. Select the days based on the typical business days for your site.
   - **Business Start Time**
     Specify the typical business start time in hh:mm format.
   - **Business End Time**
     Specify the typical business end time in hh:mm format.
   - **Time Zone**
     Select the time zone to which the site belongs to from the list.

Edit a site group.

3. Select a row from the table and click the **Edit** button to change the information for the site.

4. Click **Ok** to save the settings.

Delete a site group.

5. Select an entry from the table and click the Delete button icon to delete an entry that is not needed.

Configuring Type of Service
Typically, this feature determines the packet delivery prioritization for low-delay, high-throughput, highly reliable service, or normal service for NetFlow traffic. On all Flow packets, Type of Service byte is represented as Differentiated Service Code Point (DSCP) and Explicit Congestion Notification.

Procedure

1. Click **Console Integrations** in the navigation bar, and select **Type of Services** under **System Configuration**.
Edit the Type of Services mappings.

2. Click **Edit** icon and modify the Type of Services metrics as follows:

**ToS ID**
This field is not editable. This field implements the Type of Service on the NetFlow packet to tradeoff on delay, throughput, reliability, and cost.

**ToS Name**
You can specify any name to your Type of Service class. Typically, the classes and their IDs are as follows:

<table>
<thead>
<tr>
<th>DSCP Code</th>
<th>DSCP ID (Decimal format)</th>
<th>IP Precedence</th>
</tr>
</thead>
<tbody>
<tr>
<td>Best Effort</td>
<td>0</td>
<td>0 - Routine or Best Effort</td>
</tr>
<tr>
<td>CS1, AF11-13</td>
<td>8,10,12,14</td>
<td>1 - Priority</td>
</tr>
<tr>
<td>CS2, AF21-23</td>
<td>16,18,20,22</td>
<td>2 - Immediate</td>
</tr>
<tr>
<td>CS3, AF31-33</td>
<td>24,26,28,30</td>
<td>3 - Flash - used for voice signaling</td>
</tr>
<tr>
<td>CS4, AF41-43</td>
<td>32,34,36,38</td>
<td>4 - Flash Override</td>
</tr>
<tr>
<td>CS5, EF</td>
<td>40, 46</td>
<td>5 - Critical - used for voice RTP</td>
</tr>
<tr>
<td>CS6</td>
<td>48</td>
<td>6 - Internetwork Control</td>
</tr>
<tr>
<td>CS7</td>
<td>56</td>
<td>7 - Network Control</td>
</tr>
</tbody>
</table>

Where:
- • CS - Class Selector
- • AFxy - Assured Forwarding (x=class, y=drop precedence)
- • EF - Expedited Forwarding

**Note:** Traffic classification is an automated process that categorizes network traffic according to various parameters into a number of traffic classes.

**Note:** The ToS names must be unique.

3. Click **Ok** to save the settings.

**Related information**
DSCP and Precedence Values

---

**Configuring the default entity scope for data visualization on Ambari**

To display the performance data that is collected from Cacti in Network Performance Insight Dashboards, the default scope must be set to **cacti** from Ambari web interface.

**Procedure**

1. Log in to Ambari server dashboard.
   
   Use the following default URL: `http://<myserver.ibm.com>:8080`
   
   The default user name is `admin`, and the default password is `admin`.

2. Click **Services > NPI > Configs > Advanced**.
3. Expand the Advanced npi-env pane and add the following lines in npi-env template text area to set the grace period:

   ```
   ui.default-entity-scope = cacti
   ```

   **Note:** This setting is required only if your Network Performance Insight is integrated with Cacti for performance metrics.

4. Click **Save** to save the configuration.

   This setting is written to `/etc/npi/npi-cacti-collector/application.conf` file.

5. Restart the Network Performance Insight UI Service from Ambari for all hosts in your cluster as follows:
   a) Click **Services** > **NPI**.
   b) Click **Service Actions** > **Restart UIs**.

---

### Configuring integration with Tivoli Netcool/OMNIbus

Use this information to integrate Network Performance Insight with the Tivoli Netcool/OMNIbus Web GUI application. The Tivoli Netcool/OMNIbus Web GUI customizable dashboards display real-time performance information and event data.

**About this task**

An event contains the Event ID, host name, and port information. When an event is selected, some of the data for the event is sent to Network Performance Insight and used to determine the best report to present. Network Performance Insight then builds a block of HTML content that redirects the browser to a Network Performance Insight display.

Right-click an event in Event Viewer or Active Event List of Web GUI to display the tools that are added from the **alerts** menu. You select an option from this menu to display a detailed Network Performance Insight report for the time period of the threshold violation or an AEL report.

### Configuring launch-in-context integration with Network Performance Insight

Launch-in-context integrations are supported between the Web GUI and other Netcool Operations Insight widgets. A launch-out integration describes the launching of another product from a Web GUI widget. A launch-in integration describes the launching of the Web GUI from another product.

**About this task**

Launch-in-context is the concept of moving seamless from one Tivoli product UI to another Tivoli product UI (either in a different console or in the same console or portal interface) with single sign-on and with the target UI in position at the proper point for users to continue with their task.

**Related information**

Configuring launch-in-context integrations with Tivoli products

**Creating a launch-in-context tool**

You can create tools that are run from right-click menus in event lists or when users click a widget. Different tool formats are supported.

**Procedure**

1. Log in to Jazz for Service Management server as an administrator user, such as `npiadmin`.
2. Select **Administration** > **Event Management Tools** > **Tool Configuration** from the left pane.
3. Click **Create Tool** and enter the following details:
### Related information

#### Tools overview

**Configuring launch-in-context menu**

In event lists, users access default and custom tools through menus. You can add tool entries to the menus, create new submenus, and modify or delete menu items.

**About this task**

The two supplied menus are the **Alerts** menu and the **Tools** menu. The **Alerts** menu can also be opened from the right-click menu when you select an event.

**Procedure**

1. Log in to Jazz for Service Management server as npiadmin user.
2. Select **Administration > Event Management Tools > Menu Configuration** from the left pane.
3. Select the **alerts** menu in the window, and then click the **Modify** button.
   - The **Menus Editor** is displayed.
4. Select the **npiFlowTvLiC** tool in the **Available items** on the left, click the arrow to move it to the **Current items** section.
5. Select **npiFlowTvLiC** from the **Current items** section and click **Rename**.
6. In the **Label** text box, enter a meaningful name for the new button. For example, Flow Dashboard. If needed, enter a value in the **Mnemonic** text box, if needed.
7. Click **Save**.
8. Use the button selections on the right to move the menu option up or down.
   - Separators might also be added by selecting `<Separator>` in the **Available Items** area of the window. The separator might be moved up and down.
9. Click **Save**.
   - The following message is displayed:
   
   ```
   Menu has been successfully modified.
   ```
10. Click **OK** to close the message.

**Results**

When you right-click any event in **Event Viewer** or in **Active Event List**, you can see the **npiFlowTvLiC** tool that is renamed to Flow Dashboard as a selectable option in the menu. Select the tool to see the Traffic Details report associated with the interface that violated the threshold and generated the event.
Configuring non-default ObjectServer name

By default, the Tivoli Netcool/OMNibus Object Server name is NCOMS. If you configured a non-default name for the ObjectServer, use this information to configure to work with the non-default ObjectServer name.

Procedure

1. Edit the `npi-flow-stdin.props` file that is located in `/opt/IBM/npi/npi-event/stdin-probe/omnibus/probes/linux2x86` to change the following value:

```
# Add your settings here
Manager                       : 'NPI'
Server                        : '<non-default ObjectServer name>'
```

2. Save the file.

3. Edit the `interfaces.linux2x86` file that is located in `/opt/IBM/npi/npi-event/stdin-probe/etc` to comment the NCOMS and add the non-default ObjectServer name as follows:

```
# NCOMS => omnihost 4100
# NCOMS
<non-default ObjectServer name>
master tcp sun-ether omnihost 4100
query tcp sun-ether omnihost 4100
```

4. Save the file.

5. Restart the Event Service from Ambari.

   - See Controlling the services from Ambari administration interface in Administering IBM Network Performance Insight.
   - See Setting up the OMNIbus Standard Input probe section in Installing and Configuring IBM Network Performance Insight.
Chapter 4. Additional configuration settings

Use this information to perform some additional configuration settings in your Network Performance Insight environment. Use these settings as applicable for your specific installation scenario.

Additional configuration settings for some Network Performance Insight services

These tasks are optional and help to configure additional settings for some Network Performance Insight services to improve your system functionality.

Configuring the setting to handle the web request size in Device Dashboard

Setting to increase the web requests to Device Dashboard. This setting is required if the number of interfaces is too high and the Device Dashboard might fail to load.

Procedure
1. Open a browser and access the Ambari server dashboard.
   Use the following default URL:
   http://<myserver.ibm.com>:8080
   The default user name is admin, and the default password is admin.
2. Click Services > NPI > Configs > Advanced.
3. Expand the Advanced npi-env pane and add the following lines in content text area to increase the max request size for web requests:

   ```
   http.max-request-size=32768
   Or
   https.max-request-size=32768
   ```
4. Click Save to save the configuration.
5. Restart the Timeseries Service by using the following commands:
   a) Click Services > NPI.
   b) Click Service Actions > Restart Timeseries.

Configuring the setting to handle the web request size in Network Performance Insight Dashboards

Setting to increase the web requests to Network Performance Insight Dashboards. This setting is required if the number of devices is too high and the Network Performance Insight Dashboards might fail to load. You might also fail to download the dashboard that is exported to a PDF format.

About this task
This setting is applicable for the Dashboard Service.

Procedure
1. Open a browser and access the Ambari server dashboard.
   Use the following default URL:
   http://<myserver.ibm.com>:8080
   The default user name is admin, and the default password is admin.
2. Click **Services > NPI > Configs > Advanced**.

3. Expand the **Advanced npi-env** pane and add the following lines in **content** text area to increase the max request size for web requests:

   ```
   http.max-request-size=1000000
   
   Or
   
   https.max-request-size=1000000
   ```

4. Click **Save** to save the configuration.

5. Restart the Dashboard Service by using the following commands:
   
   a) Click **Services > NPI**.
   
   b) Click **Service Actions > Restart Dashboards**.

### Moving the Timeseries Service work directory to a non-default location

The Timeseries Service might grow too large as it starts collecting and storing more data and you might find it useful to move the `/opt/ibm/basecamp/basecamp-timeseries/work` directory from its default location to create more space for the database.

**About this task**

By default, all microservices have the directory stack as follows:

```
< NPI_Service >
   - bin
   - conf
   - lib
   - logs
   - var
   - work
```

Follow these steps to move the `/opt/ibm/basecamp/basecamp-timeseries/work` directory to a non-default location:

**Procedure**

1. Create the directory to which you want to move the `/opt/ibm/basecamp/basecamp-timeseries` directory as follows:

   ```
   mkdir /opt/basecamp-timeseries
   ```

2. Change the owner of the directory to netcool user and group as follows:

   ```
   chown netcool:netcool /opt/basecamp-timeseries
   ```

3. Open a browser and access the Ambari server dashboard.

   Use the following default URL:
   
   `http://<myserver.ibm.com>:8080`

   The default user name is admin, and the default password is admin.

4. Click **Services > NPI > Configs > Advanced**.

5. Expand the **Advanced npi-env** pane and add the following lines in **content** text area to move the work directory of the Timeseries Service to a different location:

   ```
   timeseries.work.dir="/opt/basecamp-timeseries"
   ```

6. Click **Save** to save the configuration.
7. Optional: Move the following folders to the new `/opt/basecamp-timeseries/work` directory:
   
   **Note**: If you want to retain the existing data, move the sub directories from the default `/opt/ibm/basecamp/basecamp-timeseries/work` directory to the new `/opt/basecamp-timeseries/work` directory.
   
   - `/opt/IBM/basecamp/basecamp-timeseries/work/cassandra`
   - `/opt/IBM/basecamp/basecamp-timeseries/work/kairos_cache`
   - `/opt/IBM/basecamp/basecamp-timeseries/work/queue`

8. Restart the Timeseries Service by using the following commands:
   
   a) Click **Services** > **NPI**.
   
   b) Click **Service Actions** > **Restart Timeseries**.

---

**Moving the Cassandra Service commitlog directory to a non-default location**

The Cassandra Service might grow too large as it starts collecting and storing more data and you might find it useful to move the `commitlog` directory from its default location to create more space for the database.

### About this task

Follow these steps to move the `commitlog` directory from its default `/var/lib/cassandra/commitlog` to a non-default location:

### Procedure

1. Open a browser and access the Ambari server dashboard.
   
   Use the following default URL:
   
   `http://<myserver.ibm.com>:8080`
   
   The default user name is `admin`, and the default password is `admin`.

2. Click **Services** > **Cassandra** > **Configs** > **Advanced cassandra-site**.

3. Expand the **Advanced cassandra-site** pane and add the following lines in `commitlog_directory` field to move the `commitlog` directory of the Cassandra Service to a different location:

   ```
   commitlog_directory="/tmp/cassandra/commitlog"
   ```

   The `/tmp/cassandra/commitlog` directory is created.

4. Click **Save** to save the configuration.

5. Restart the Cassandra Service by using the following commands:

   a) Click **Services** > **Cassandra**.
   
   b) Click **Service Actions** > **Restart Cassandra**.

6. Optional: Change the owner of the directory to netcool user and group as follows:

   ```
   chown netcool:netcool /tmp/cassandra/commitlog
   ```

---

**Configuring the number of interfaces**

IBM Network Performance Insight does not support automatic load-balancing.

You need to manually configure the exporter in your network to support load-balancing.

Typically, Network Performance Insight supports 1000 interfaces per collector. It is recommended that in a multiple-node environment, you configure the exporters to collect not more than 1000 interfaces per collector for processing.

To configure the number of interfaces, follow these steps:

- Configure your exporter to send not more than 1000 interfaces per collector for processing.
See System requirements in Installing and Configuring IBM Network Performance Insight.

- Configure the collector.flow.max-interfaces setting according to your total number of interfaces that are handled by your network exporters.

Consider the following example, which shows few exporters that are configured to collectors with the following number of interfaces:

- Exporter 1 with 500 interfaces that is configured to Collector 1
- Exporter 2 with 500 interfaces that is configured to Collector 2
- Exporter 3 with 1000 interfaces that is configured to Collector 3

Set the collector.flow.max-interfaces according to your exporters configuration. For this example, set the collector.flow.max-interfaces to 2000.

**Note:** In this example, it does not take the traffic load into consideration.

For more information about this setting, see Configuring the Flow Collector Service in Installing and Configuring IBM Network Performance Insight.

**CAUTION:**
Configuring more than 1000 interfaces for a collector might cause performance issues.

If your exporter is configured to have more than 1000 interfaces in your Network Performance Insight cluster, contact IBM Professional Services for assistance.

### Blacklisting exporter from Remote Flow Collector

Use this information on how to blacklist exporters from a Remote Flow Collector on Network Performance Insight.

**About this task**

**Procedure**

1. Log in to the Remote Flow Collector server as root user.
2. Open the application.conf file in edit mode, by using the following command:

   ```bash
   vi /opt/IBM/npi/npi-remote-flow-collector/conf/application.conf
   ```

3. Add the following line to blacklist an exporter from the Remote Flow Collector:

   ```text
   collector.flow.exporter.blacklist=["ipAddress1"]
   ```

   For example:

   ```text
   collector.flow.exporter.blacklist=["10.55.239.250"]
   ```

4. Stop the following services in sequence by using the following command:
   a. Stop Remote Flow Collector
      ```bash
      sudo systemctl stop npi-remote-flow-collector
      ```
   b. Stop Kafka Service
      ```bash
      sudo /usr/hdp/current/kafka-broker/bin/kafka stop
      ```
   c. Stop Zookeeper Service
      ```bash
      sudo /usr/hdp/current/zookeeper-server/bin/zkServer.sh stop
      ```

5. Start the following services in sequence by using the following command:
a. Start Zookeeper Service
   
   ```bash
   sudo /usr/hdp/current/zookeeper-server/bin/zkServer.sh start
   ```

b. Start Kafka Service
   
   ```bash
   sudo /usr/hdp/current/kafka-broker/bin/kafka start
   ```

c. Start Remote Flow Collector
   
   ```bash
   sudo systemctl start npi-remote-flow-collector
   ```

**Configuring logging**

The default logging level can be set from Ambari server web user interface.

**Procedure**

1. Open a browser and access the Ambari server dashboard.
   
   Use the following default URL: `http://<myserver.ibm.com>:8080`
   
   The default user name is `admin`, and the default password is `admin`.

2. Click **Services > NPI > Configs > Advanced**.

3. Expand the **Advanced npi-env pane** and add the following lines in **content** text area to configure the log level for the error messages that are logged in various log files:
   
   ```
   logging.level = {DEBUG | INFO | WARN | ERROR | ALL | OFF}
   ```

   If you do not set any values, the default logging level is `INFO`. After you restart the Network Performance Insight server, the logging level that you have entered becomes the default logging level. If you set the logging level as `OFF`, the logging is disabled.

   **Table 22. Log level rules for different options**

<table>
<thead>
<tr>
<th>Logging level</th>
<th>DEBUG</th>
<th>INFO</th>
<th>WARN</th>
<th>ERROR</th>
<th>ALL</th>
<th>OFF</th>
</tr>
</thead>
<tbody>
<tr>
<td>DEBUG</td>
<td>YES</td>
<td>NO</td>
<td>NO</td>
<td>NO</td>
<td>YES</td>
<td>NO</td>
</tr>
<tr>
<td>INFO</td>
<td>YES</td>
<td>YES</td>
<td>NO</td>
<td>NO</td>
<td>YES</td>
<td>NO</td>
</tr>
<tr>
<td>WARN</td>
<td>YES</td>
<td>YES</td>
<td>YES</td>
<td>NO</td>
<td>YES</td>
<td>NO</td>
</tr>
<tr>
<td>ERROR</td>
<td>YES</td>
<td>YES</td>
<td>YES</td>
<td>YES</td>
<td>YES</td>
<td>NO</td>
</tr>
<tr>
<td>OFF</td>
<td>NO</td>
<td>NO</td>
<td>NO</td>
<td>NO</td>
<td>NO</td>
<td>YES</td>
</tr>
</tbody>
</table>

4. To specify the retention period for the historical log files, add the following lines in **npi-env template** text area:
   
   ```
   logging.history = nn
   ```

   Where `nn` is an integer value.

   **Note:** The default value is 10. A new log file is created everyday and the log file that is created on the previous day is renamed to `npi-<mm_dd_yyyy>.log`. This setting determines how many days these log files are maintained in the `<npi_service>/logs` directory.

5. Restart the Network Performance Insight services.

   For more information about restarting Network Performance Insight services, see **Controlling the Ambari server and Network Performance Insight node services in Administering IBM Network Performance Insight**.

Additional configuration settings 101
**Configuring and tuning the IP SLA probes**

Network Performance Insight 1.3.1 is optimized to support 2000 configured probes. If you want to support more number of probes, you can increase the buffer size with these settings from Ambari web UI.

**Procedure**

1. Open a browser and access the Ambari server dashboard.
   
   Use the following default URL: `http://<myserver.ibm.com>:8080`
   
   The default user name is admin, and the default password is admin.
2. Click **Services > NPI >Configs > Advanced**.
3. Expand the **Advanced npi-env** pane and add the following lines in **content** text area to configure the additional probes.

```
formula.poll-definition-buffer-size = <number_of_probes> * 40
formula.timeseries-raw-buffer-size= <number_of_probes> * 20
snmp.poll.data.buffer.size = <number_of_probes> * 20
```

Where `<number_of_probes>` is the total number of probes you want to support in your network.

For example, if you must support 4000 probes, the settings are as follows:

**Note:** Ensure that you are aware of the number of probes that you must support additionally in your network.

```
formula.poll-definition-buffer-size = 160000
formula.timeseries-raw-buffer-size= 80000
snmp.poll.data.buffer.size = 80000
```

The default value for these settings is 100000. You must use these settings only if you require more than the default value.

4. Restart the Formula Service on all the hosts in your cluster if you change the `formula.poll-definition-buffer-size` and `formula.timeseries-raw-buffer-size` parameters.

   If you change the `snmp.poll.data.buffer.size` parameter, then restart the SNMP Collector Service on all hosts in your cluster.

**Reusing an entity after deletion from Cacti**

This configuration setting is applicable only if you have Cacti integration.

**About this task**

When you delete or add an entity in Cacti, you might notice that the `inventory.entities` table in Network Performance Insight database is not updated correctly. For example, if you delete or disable an entity in Cacti, the `inventory.entities` table shows the state as D for that device or entity. If you add or enable that entity back, the state remains as D. The device is allotted a new ID and the old ID also remains in the table.

You can set the `removedEntityGracePeriod` parameter that keeps the deleted entity for a week. If the entity is enabled or added again, it is assigned the same ID.

**Procedure**

1. Log in to Ambari server dashboard.
   
   Use the following default URL: `http://<myserver.ibm.com>:8080`
   
   The default user name is admin, and the default password is admin.
2. Click **Services > NPI >Configs > Advanced**.
3. Expand the **Advanced npi-env** pane and add the following lines in **content** text area to set the grace period:

```
collector.cacti.removed-entity-graceperiod = Time in milliseconds
```

By default, the deleted entity is retained for 7 days in the database.

This setting allows a grace period for the entity that is in deleted stated and the original ID is assigned to it if it is enabled again on Cacti.

4. Click **Save** to save the configuration.

This setting is written to /etc/npi/npi-cacti-collector/application.conf file.

5. Restart the Network Performance Insight UI Service from Ambari for all hosts in your cluster as follows:

   a) Click **Services > NPI**.

   b) Click **Service Actions > Restart Cacti Collectors**.

### Disabling collection for some metrics in Network Performance Insight

Starting from V1.3.1, the Performance Metric OOTB Device Support metrics are polled by Network Performance Insight from the preinstalled Technology Pack content. The other SNMP metrics are polled by Tivoli Network Manager.

**About this task**

Configure the **formula.disabled-metrics** setting on Ambari web interface to control the polling from Network Performance Insight for the metrics that are not needed according to your requirements.

**Procedure**

1. Log in to Ambari server dashboard.

   Use the following default URL:

   `http://<myserver.ibm.com>:8080`

   The default user name is `admin`, and the default password is `admin`.

2. Click **Services > NPI > Configs > Advanced**.

3. Expand the **Advanced npi-env** pane and add the following lines in **content** text area to list the metric names that must be disabled from polling by Network Performance Insight:

```
formula.disabled-metrics=["<metric_name1>", "<metric_name2>", <metric_name3>]
```

For example:

```
```

**Related information**

- [Polling the network in Tivoli Network Manager](#)
Configuring Ambari for non-root access

Many secure environments require restricted access and limit the services that run as the root user. If you need to restrict root access, you must configure the Ambari Server and all the Network Performance Insight nodes to operate without direct root access.

Optional: Configuring Ambari server for non-root access

Perform these steps on the Ambari server host.

**Procedure**

1. Log in to the Ambari server host as root user.
2. Create a user name by using the following command:
   
   For example, ambari
   
   ```bash
   useradd ambari
   ```
3. Stop the Ambari server by using the following command:
   
   ```bash
   service ambari-server stop
   ```
4. Run the `ambari-server setup` command to see the following output and prompts:
   
   ```bash
   ambari-server setup
   Using python /usr/bin/python2
   Setup ambari-server
   Checking SELinux...
   SELinux status is 'disabled'
   Ambari-server daemon is configured to run under user 'root'.
   Change this setting [y/n] (n)? y
   Enter user account for ambari-server daemon (root): ambari
   Adjusting ambari-server permissions and ownership...
   Checking firewall status...
   Redirecting to /bin/systemctl status iptables.service
   Checking JDK...
   Do you want to change the current JDK [y/n] (n)?
   Completing setup...
   Configuring database...
   Enter advanced database configuration [y/n] (n)?
   Configuring database...
   Default properties detected. Using built-in database.
   Configuring ambari database...
   Checking PostgreSQL...
   Configuring local database...
   Connecting to local database...done.
   Configuring PostgreSQL...
   Backup for pg_hba found, reconfiguration not required
   Extracting system views...
   Adjusting ambari-server permissions and ownership...
   Ambari Server 'setup' completed successfully.
   ```
5. Start the Ambari server with the following command:
   
   ```bash
   service ambari-server start
   ```

Configuring Network Performance Insight node hosts for non-root access

Perform these steps on all Network Performance Insight node hosts in your cluster.

**Before you begin**

Copy the script `/opt/IBM/basecamp/basecamp-installer-tools/ambari/agent_setup_nonRoot.sh` from Ambari server host to each Ambari agent node in your cluster to a temporary location. For example, `/tmp/agent_setup_nonRoot.sh`. 
Procedure

1. Log in to an Network Performance Insight node as root user.

2. Stop the Network Performance Insight node by using the following command:

```
service ambari-agent stop
```

3. Run the `agent_setup_nonRoot.sh` script as follows:

```
/tmp/agent_setup_nonRoot.sh
```

The script performs the following functions:

- Creates the `ambari` user.
- Updates the `/etc/sudoers` file to add new sudo permissions for the Ambari non-root user, that is `ambari`.
- Updates the `/etc/ambari-agent/conf/ambari-agent.ini` to run as user `ambari`.

4. Start the Network Performance Insight node by using the following command:

```
service ambari-agent start
```

5. Repeat these steps on all Network Performance Insight node hosts.
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